**SUVARNA JYOTHI KASANI**

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**Profile Summary**

Enthusiastic about applying technical knowledge and quality assurance skills to improve company's software offerings. Self-directed leader who fosters a collaborative and supportive team environment.

**Professional Skills**

* 10+ years of experience in Software Testing.
* Excellent knowledge of Software development life cycle (SDLC) and Software test life cycle (STLC).
* Participated in Requirement Analysis with the development team and the client.
* Experience in creating and developing strategic Test plans, Test Cases, Test Scripts and generating Test Reports for both Manual and Automated tests.
* Experience in Manual Testing using Quality Center and Rational Test Manager.
* Performed extensive Manual Testing on Client Server and Web based Applications.
* Well versed in Functional Testing, Integration Testing, and System Testing. Regression Testing, GUI Testing and User Acceptance Testing (UAT).
* Experience in Salesforce CRM platform, Worked with Cases, Contacts, Accounts, Solutions and Reports entities in Service cloud application
* Goods hands on experience in mobile testing (Device anywhere, Sauce labs) and API testing.
* Actively interacted with the development team in resolving Bugs identified from Testing.
* Highly Motivated, Detail oriented, Versatile and able to work independently or as a part of a team.
* Good Track record of producing High quality results while under Pressure.
* Good analytical and problem solving skills. Able to quickly adapt to new environments and learn new technologies.

**Technical Skills**

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| --- | --- |
| Databases | MySQL, Oracle, SQL Server |
| Browsers | Internet Explorer, Mozilla Firefox, Google Chrome, Microsoft Edge |
| Defect Tracking Tools | RTC, HP Quality Center (ALM), JIRA, Clear Quest, Keystone. |
| MS Office Tools | Outlook, Word, Excel, PowerPoint, MS Access |
| Test Approaches | Waterfall, SAFe Agile/Scrum, SDLC, STLC, Bug Life Cycle  |

**Professional Experience**

**Senior QA Analyst**

**Cognizant Technology Solutions, Hyderabad July 2011 - Present**

* Work closely with project managers and developers and handle multiple projects
* Execute manual and automated test cases, analyze results, report and track defects, verify fixes and perform follow-up work to resolve issues
* Lead teams to create and execute test plans and scripts that will determine optimal application performance according to specifications
* Work closely with project managers and developers and handle multiple priorities simultaneously
* Work with automation team to develop and execute automated tests

**Projects**

**CLIENT:** CVS Health Care Aug19 – At present..

As a Salesforce tester, Provider demographic management systems is a customer relationship management application which is built on the salesforce platform. Enables the interaction workflow for all the business teams involve within a single tool, Integrates with EPDB to provide real time view or provider data and updates provider data. PDMS handles attested data transactions from third party vendors for Medicare LOB.

**RESPONSIBILITIES**

* Requirement analysis and collaborated with business stakeholders to understand the scope.
* Responsible for functional testing estimations & establishing the test execution plan.
* Preparation of Test Scenarios & Test Cases and get reviewed by respective stakeholders (Confidential SME/BA)
* Establishing QA governance model and guidelines for the team of 6 people and lead the team effectively by prioritizing and assigning the functional areas.
* Perform functional testing and prepare test results
* Leading status update calls for client and managing issues, challenges, and overall quality trend.
* Executing and reporting test result in Quality center.
* Follow Agile Scrum Testing model.

**CLIENT**: VOYA FINANCIAL (2015-2017)

As a Senior Test analyst, Voya Financial is an American financial, retirement, investment and insurance company based in [New York](https://en.wikipedia.org/wiki/New_York_City), [New York](https://en.wikipedia.org/wiki/New_York_%28state%29). Voya began as ING U.S., the United States operating subsidiary of [ING Group](https://en.wikipedia.org/wiki/ING_Group), which was spun off in 2013 and established independent financial backing through an [initial public offering](https://en.wikipedia.org/wiki/Initial_public_offering). In April 2014, the company rebranded itself as Voya Financial. Voya's predecessors had first entered the U.S. market in the 1970s. As of 2016, Voya served approximately 14.7 million customers with over $550 billion combined in assets under management ([AUM](https://en.wikipedia.org/wiki/Assets_under_management)) and assets under administration (AUA).

**RESPONSIBILITIE**S:

* Analyzed the Test plan, which detailed the testing scope, strategy, test requirements and necessary resources.
* Fully involved in analyzing Business Requirement Documents and writing Test Plan.
* Developed Test Cases to cover overall quality assurance testing.
* Involved in Manual testing using Test Director to develop test cases, test scripts, executing the scripts and logging the defects.
* Developed Functionality and Regression Testing.
* Involved in Functional, Regression, Performance and User Acceptance Testing (UAT) and Access Online applications.
* Performed Manual Testing on different modules of the application.
* Responsible in developing Test Cases with Test Director using it as a Test Management Tool.
* Extensively used SQL scripts/queries for data verification at the backend.
* Participated in requirement and design walkthroughs.
* Provided a weekly project report that includes Test Metrics and status reports.
* Participated in meetings with developers to discuss enhancements and modifications
* Performed Front-End and Functionality Manually
* Defects were tracked, reviewed and analyzed using HP ALM ,RTC
* Performed IST (Integrated System Testing) Regression Testing online on different operating system and browsers.

**CLIENT:** Anthem (2012 – 2015)

As a QA Analyst, WellPoint Enterprise Benefit administration State team plays a unique role in the configuring the benefits for new code set for WGS system.as the part of EBA team we will be testing the benefits for WGS LOB (CA, CO, NV & GA) for different types of claims like online claims, EDI claims ,270 -271 transactions & validating the benefits & Pricing.

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**Education**

* Masters in Sensor systems Technology from VIT.
* Bachelor of Technology (B. Tech) in Electrical and Electronics Engineering from NIMRA College of engineering and Technology.

**References**

* Available upon request