Surekha G

Quality Assurance Analyst

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Seeking challenging assignments in Software Testing,Mobile Application Testing,Web Application Testing Mobile App Testing,Software Quality Assurance in Mobile handset VAS Domain.

PROFICIENCY AND TECHNICAL Experience

- Over 4+years of experience with Manual Software Testing over different Domains like Banking,E-commerce,Travel Booking sites,Native Mobile Applications,Hybrid Applications.
- Strong technical and analytical skills in **Manual Web Application Testing** with,Mobile Handset with telecommunication domain over Android.
- Experience in testing web applications developed in **Word Press**
- Responsible for implementing tests that prove the Functional and Non-functional requirements of the system
- Very good understanding of Bug tracking tools **Jira** and **Kayako.**
- Developing test scenarios and test cases. Executing manual testing for software applications,**Mobile Applications.**
- Hands on Experience in performing **Cross Browser Testing** using Lambda Tool
- Testing various BAND's performance in **4G/4G LITE,VoLTE,Vo-wifi and Wifi.**
- Proficient in Black box testing,Functional testing,non-functional testing,Regression testing.
- Identify and Analyze Defects,Errors,Questionable functions, and Inconsistencies in software application,outputs,GUI.
- Documentation of test cases,reports,Bugs & effective majors taken to remove bugs from the system before its implementation.
- Expertise in carrying out Smoke, Sanity and Regression Tests for Web applications and Mobile apps.
- Experience in prioritizing bugs and bug fixing.
- Experienced with all phases of **Software Testing Life Cycle (STLC)**, **Bug Life Cycle and Agile Methodologies.**
- Excellent Communication skills with ability to work independently as well as in a team.
- Worked closely with business analysts and developers.

Technical Skills

- Skill Set: Manual Testing,Functional testing
- Operating Systems: Windows 7,10
- Domain Knowledge: Banking, E-commerce,Marketing
- Reporting Tool:Kayako,Lambda tool
- Methodologies: Agile

- ⬚ Technologies:HTML,PHP,JavaScript,Word Press
- ⬚ Packages: MS-Office

Work Experience

Current Company: Savior Marketing
Current Profile   :QA Engineer(Full-Time, Remote)

My Responsibilities:
- ➢ Developing and executing test cases to find out defects in the software
- ➢ Performing CrossBrowser testing using Lambda tool.
- ➢ Creating Demo document to clients
- ➢ Performed Regression testing before release.
- ➢ Involved in test plan,product review meetings.

Company   :Odysseus Solutions
Profile   **:**QA Analyst
Project   **:** Travel Booking
It is a Miami based Travel Technology providing the most comprehensive and innovative online booking solutions available in the market today. The unique custom business solutions were designed to result in operational efficiency and reduced costs for our clients. It is an online travel booking engine that automates processes and is easily customized to support a client's unique brand identity.

 My Responsibilities:
- ⬚ Supported product rollouts across multiple code releases.
- ⬚ Communicated with local and offshore team members for Bug fixing.
- ⬚ Built a test environment in Visual studio by taking the latest code from git.
- ⬚ Identified different test scenarios and created test cases.
- ⬚ Executed created test cases and reported bugs to the developers.
- ⬚ worked with QA lead and developers to release products on time.
- ⬚ Used Kayako as a reporting tool.

Company   **:**E-mart Solutions
Profile   :Software Test Engineer
Project   **:** Gulf Loyalty Program
Description:
It was designed to help Gulf retailers increase revenue, build stronger relationships with existing customers and attract new and loyal customers.
The program awards points to Gulf customers for everyday spending at online stores as well as many brick-and-mortar locations. Customers can redeem their points for Gulf gift cards, or pay Gulf Orange Card balances. New and existing Gulf customers enroll online. Once their account is set up, they begin earning points on purchases made at retail and online locations.

My Responsibilities

- Developed Test Scenarios,Test Cases, Test Data.
- Conducted Functional testing with Valid/Invalid inputs under different scenarios.
- Executed validation of gift cards to buy products.
- Performed functional, smoke, sanity and **end-end testing**.
- Involved in the Regression Testing,by giving support to Automation Testers.
- Performed the User Acceptance Testing (UAT).
- Involved in SCRUM meetings with the Development and Product Management team, analyzed and developed product stories and included them in the Sprint backlog. Involved in complete SDLC -Agile methodology.

Company   :Agile Solutions
Profile   :Software Test Engineer
Project1   : ICICI Connector Mortgage
Description:
This Platform has been successfully running for past 3 years (started in 2013) helping the influencers / connectors of Home Loan business to refer the Leads and track the disbursement of their payout from ICICI.

My Responsibilities:

- Understood the requirements and tested all the features by logging into the website with different hierarchical levels.
- Validated all the pages of website like links,formsNavigations,data validations,data manipulations.
- Performed various **Black box testing Methodologies** like Functional testing, Usability Testing and Regression testing.
- Extensively performed Manual Testing process to ensure the quality of the software.
- Participated in Retrospect meetings.

Project 2: Invoice
Description:
Goods and Services Tax (GST) has been rolled out by the Indian government by replacing multiple cascading taxes levied by the central and state government. In this program we are capturing GST numbers of the connector who are part of this program and also developing the invoice module to update the payout details.

My Responsibilities:

- Analyzing and identifying the feasible scenarios and creating test cases for testing.
- Validated invoice by adding GST details.
- Validated payout files with and without higher hierarchical signatures.
- Validated the GST numbers based on the region of the connectors.

- Performed various **Black box testing Methodologies** to validate the different functionalities.
- Extensively performed Manual Testing process to ensure the quality of the software.
- Performed smoke testing,sanity and regression testing.
- Performed UAT along with Business Analyst.
- Involved in Analyzing Test Results and **Reporting using Extent Reports**.
- Participated in Retrospect meetings.

■ Educational Qualification

- **Bachelor's Degree in Engineering** from JNTUA, AP, India.

■ Trainings

- Automation Testing training using **Selenium Web driver from** Agile Solutions.

DECLARATION

I hereby declare that all the information stated above is true to the best of my knowledge.

Date: