



OBJECTIVE

Results oriented salesforce professional with strong hands-on expertise in salesforce admin and development committed to delivering high quality work in fast paced environments. I am equipped to excel as a valuable member in your dynamic team.

SKILLS

Data Modeling
Salesforce Lightning
Reports and Dashboards
Profiles and Permission Sets
Data Security
Lightning WebComponents
Apex
SOQL
Triggers
Auto Response rules, Assignment Rules and Escalation Rules.
Business Logic and Process Automation

CERTIFICATES

Salesforce master course in
Intellipaat

EDUCATION

Bachelor of Technology CSE

ACHIEVEMENTS

Salesforce Internship in SmartInternz

PROFESSIONAL EXPERIENCE

Accenture 1 year 10 months

Successfully managed sales and service cloud implementing efficient solutions to streamline processes and enhance user experience. Leveraged salesforce data tools like Data Loader, Excel Connector to ensure accurate data management and migration. Collaborated closely with cross-functional teams to gather requirements , design custom objects and fields , workflows and approval processes. Auto Response rules, Assignment Rules and Escalation Rules.

PROJECT

Real-time inventory management with Salesforce.

Industry:-Retail

Problem Statement:- This project was based on retail inventory management. We deployed real-time tracking and analysis for different categories of product ,inventory, sales and customer. This is many-to-many relationships whenever a product is sold it has to be replaced in the inventory. Listed the products bought by the customer, the details of customer and other such data.

Roles and Responsibilities:-

- Tracking customer information through various parameters.
- Updating inventory when a product moves out.
- Keeping track of products sold to customers.
- GitHubProjectLink:-
[https://github.com/Sravanthi171/sravanthi99/blob/main/Retail%20Management%20Application%20Using%20Salesforce%20-%20\(DEV\).pdf](https://github.com/Sravanthi171/sravanthi99/blob/main/Retail%20Management%20Application%20Using%20Salesforce%20-%20(DEV).pdf)

