**Shubham Mukkawar**

Title: Software Quality Analyst

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**Objective:**

Detail-oriented and highly motivated QA professional with 3 years of experience in both manual and automation testing, seeking opportunities to contribute to the success of e-commerce projects. Proven expertise in ensuring software quality, identifying defects, and improving overall product reliability. Strong knowledge of testing methodologies, tools, and best practices.

**Summary:**

* 3 years of experience in software quality assurance, including 2 years of experience in Automation using selenium.
* Extensive knowledge of QA methodologies, processes, and best practices.
* Proficient in test planning, test case development, execution, and defect tracking.
* Experience with functional testing, regression testing, system integration testing, and user acceptance testing.
* Strong analytical skills and the ability to identify, troubleshoot, and communicate issues effectively.
* Excellent collaboration and communication skills to work closely with cross-functional teams and stakeholders.
* Understanding of regulatory compliance and security requirements in the financial industry.
* Proven ability to work in fast-paced environments, meet tight deadlines, and adapt to changing priorities.

**Professional Experience:**

**Dates:** January 2020 – Till date (3+ years)

**Title:** Software Quality Analyst

**Employer:** Flyntel Tech Solutions.

**Project: 1**

**Client: Betabrand, USA**

**Project Description:**

The project with Betabrand focuses on developing an innovative and user-friendly e-commerce platform to enhance their online shopping experience and drive sales. Betabrand is a well-known fashion e-commerce company that specializes in unique and crowd-funded clothing and accessories. As a member of the development team, you will be responsible for designing, implementing, and maintaining various components of the platform.

**Project Explanation:**

The e-commerce platform for Betabrand encompasses a wide range of features and functionalities to provide an exceptional shopping experience to customers. Here are some key aspects of the project:

**Responsibilities:**

* Collaborated with cross-functional teams to understand project requirements and develop comprehensive test plans and test cases for e-commerce applications.
* Conducted manual testing activities, including functional, regression, and user acceptance testing, to ensure the quality and reliability of software products.
* Developed and executed test scripts for end-to-end testing of web and mobile applications, including features such as product listing, shopping cart, payment processing, and order management.
* Performed REST API Testing using Apache HTTP Client and TestNG.
* Extensive experience in Automation to develop code with Java, selenium, testing and hands on experience on BDD, Keyword Driven and Data driven framework with page object concept.
* Implemented automation using Selenium Web Driver, JAVA, Selenium Grid, Cucumber and Maven.
* Utilized defect tracking tools, such as JIRA, to report and track issues, ensuring timely resolution and retesting of defects.
* Collaborated with developers to analyze and reproduce reported issues, providing detailed steps to reproduce and necessary logs for debugging.
* Actively participated in sprint planning, daily stand-ups, and retrospective meetings to provide valuable input and contribute to the continuous improvement of the development process.
* Implemented automation testing frameworks using tools such as Selenium WebDriver and Appium to streamline testing processes and enhance efficiency.
* Developed and maintained automated test scripts using Java, to perform regression testing and reduce manual effort.
* Conducted performance testing using tools like JMeter to ensure system stability and scalability under varying load conditions.
* Worked closely with the product management team to review user stories, provide feedback, and ensure the accurate translation of business requirements into testable scenarios.
* Collaborated with the development team to perform code reviews, ensuring adherence to coding standards and best practices.

**Project 2:**

**Client: TD Securities, Toronto, Canada**

**Project:** TD Cash Management

**Project Description:** TD Cash Management was a web-based application designed to manage accounts and financial transactions for TD Securities clients. The application had several features like real-time monitoring of accounts, multiple transaction types, and secure transactions.

**Responsibilities:**

* Developed and executed test cases for software applications, focusing on functional testing and regression testing.
* Collaborated with developers to reproduce and troubleshoot issues, providing detailed bug reports.
* Conducted compatibility testing across multiple platforms, browsers, and operating systems.
* Participated in the review of business requirements, providing feedback to ensure clarity and testability.
* Involved in Front End UI, Back End testing, BDD written SQL queries to retrieve and validate the data
* Developed test cases and test scenarios for end-to-end testing of the application.
* Conducted functional, regression, and integration testing using Selenium.
* Performed load testing and stress testing to validate the application's performance.
* Coordinated with the development team to ensure the timely delivery of the application.
* Contributed to continuous improvement initiatives, suggesting enhancements to testing processes and methodologies.

**Skills:**

* **Manual Testing:** Test planning, test case design, functional testing, regression testing, user acceptance testing, defect tracking.
* **Automation Testing:** Selenium WebDriver, Appium, scripting languages (Java)
* **Framework:** Test NG, Cucumber, Data Driven
* **Test Management Tools:** JIRA
* **Version Control:** Git
* **Databases:** MySQL, PostgreSQL.
* **Agile Methodologies:** Scrum, Kanban.

**Education:**

Bachelor’s in Instrumentation and control Engineering from Vishwakarma Institute of Technology, Pune 2019

**Personal Details:**

**Name:** Shubham Santosh Mukkawar

**Date of Birth:** 28/10/1996.

**Gender:** Male.

**Marital Status:** Un-Married.

**Nationality:** Indian.

**Languages Known:** English, Marathi, Hindi.