ML DATA ASSOCIATE AND ANNOTATOR(CONVERSATIONAL AI)

PALLETI SHILPA

CONTACT INFORMATION

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SKILLS

- Basic Python
- NLP
- NLU and NER
- Quality Control
- Call Quality Analyst
- Writing
- Json
- Customer Services
- Teamwork

LANGUAGES

- Telugu | Native
- English | Intermediate

OBJECTIVE

Experienced specialist with Data annotate, Artificial intelligence(AI). Testing bot performance. Call analysis. Data labelling. Localization and Conversational Designing.

EXPERIENCE

DATA ASSOCIATE

Tracxn. Bangalore | 2018 - 2019

Prepared month-end closing entries through analysis of balance sheets, profit and cash flow. Produced monthly flash schedule quarterly projections by interacting with divisional departments to obtain and analyze data and information.

DATA ANNOTATOR AND DATA ASSOCIATE ML

Saarthi.ai. Bangalore | Nov 2021 - Present

Working experience in English and Telugu languages : Working on creating AI voice chatbots, which can understand a spoken question or request and structure a fitting audio response. Labeling/tagging texts to optimize the performance of AI voice chatbots (BFSI, e-commerce, FMCG) Utterance writing and correcting existing annotations that have failed. Bot testing and giving feedback on bugs and functional issues. Analysis of calls made to customers to check for correct functioning of bots. NLU, NER, and ASR testing to check performance of the model working .

EDUCATION

BSC

Sai Baba National Degree college. Anantapur | 2014 - 2017

CERTIFICATIONS & COURSES

Fundamentals of Conversational Designer

Google Dialog Flow