

RPA DEVELOPER

SANDEEP C H

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EXPERIENCE PROFILE

Infosys Limited

[System Engineer – \(2022 Jan -Present\)](#) (2.2 years)

Key Responsibilities:

- **Design and Development:** Designing and developing robotic process automation (RPA) solutions using PEGA tools and technologies to automate repetitive tasks and streamline business processes.
- **Process Analysis:** Analyzing existing business processes to identify areas for automation and optimization using RPA technologies.
- **Technical Documentation:** Creating technical documentation including design documents, test cases, and user manuals for RPA solutions developed.
- **Testing and Debugging:** Conducting thorough testing of RPA solutions to ensure accuracy, efficiency, and reliability. Debugging and resolving issues as they arise during development and implementation.
- **Deployment and Implementation:** Managing the deployment and implementation of RPA solutions into production environments, ensuring minimal disruption to existing workflows.
- **Maintenance and Support:** Providing ongoing maintenance and support for deployed RPA solutions, including monitoring performance, troubleshooting issues, and implementing enhancements as needed.
- **Collaboration:** Collaborating with cross-functional teams including business analysts, stakeholders, and IT professionals to gather requirements, define RPA objectives, and ensure alignment with business goals.
- **Compliance and Governance:** Ensuring RPA solutions adhere to regulatory compliance standards and governance policies, including data security and privacy regulations.
- **Training and Knowledge Sharing:** Providing training and support to end-users on how to effectively utilize RPA solutions. Sharing knowledge and best practices with team members to promote continuous learning and improvement.

TECHNICAL SKILLS

RPA Tools and Platforms: Pega Robotics (openspan), Ui path Basics.

Programming Languages: C# , Java , Python.

Scripting Languages: JavaScript.

Database Skills: SQL (Structured Query Language).

API Integration: Graph API.

Version Control: Git.

PROJECT DETAILS

Project Name : Starbucks Coffee Company

Technologies : Pega Robotics.

Team Size : 5

Description : As an RPA Developer, I had the privilege of collaborating with Starbucks, a leading global coffeehouse chain, to enhance operational efficiency and elevate customer experiences through the implementation of Robotic Process Automation (RPA) solutions. In this role, I leveraged my expertise in RPA technologies and methodologies to design, develop, and deploy automation solutions to Starbucks' specific business processes and objectives.

QUALIFICATION DETAILS

- Bachelor of Mechanical Engineering (B. E) 2021 - 7.5 CGPA from Sjb Institute of technology Bangalore, VTU University, Belagavi

CERTIFICATIONS

- Pega Certified system Architect.
- Infosys Certified Openspan Developer.

PERSONAL DETAILS

Date of Birth : 20th January 1999.
Sex : Male.
Nationality : Indian.
Language known: English, Kannada and Telugu.
Location : Bangalore

DECLARATION

I hereby declare that the above-mentioned information is true to the best of my knowledge.

Applicant Signature.
Sandeep CH