

SATINDER PAL KAUR

CONTACT

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PERSONAL INFORMATION

I am Satinder Pal Kaur, a seasoned Senior Software Testing Engineer with over 6 years of experience. I hold a Bachelor's degree in Computer Science and Engineering (B. Tech CSE). Throughout my career, I have demonstrated proficiency in ensuring the quality and reliability of software through comprehensive testing methodologies. My expertise includes test planning, execution, and automation, contributing to the successful delivery of high-quality software products.

With the main objective being towards satisfaction, both for myself and the company, I am dedicated to maintaining high standards of loyalty and commitment in my role as a Senior Software Testing Engineer. Throughout my 6+ years of experience, I have consistently demonstrated a passion for achieving excellence in project management, ensuring quality outcomes, and fostering a collaborative team environment. I take pride in my ability to work closely with clients, understanding their requirements, and delivering exceptional service. My goal is to contribute to a work environment wherein dedication and enthusiasm result in mutual satisfaction, making each project a gratifying experience.

EXPERIENCE

July 2022 to Current

Senior Software Testing Engineer VT Netzwelt Pvt Ltd,
Mohali, India

- **Advanced Team Management and Leadership:** Led and managed cross-functional teams, demonstrating effective team handling and project management skills. Utilized Agile and Scrum methodologies to meet project milestones and timelines.
- **Industry Awareness and Process Improvement:** Developed excellent working knowledge of industry trends and contributed to process improvements.
- **Communication and Customer Service:** Strong communication skills in handling customer concerns, escalating major issues, and resolving queries effectively. Demonstrated outstanding product knowledge to achieve high customer satisfaction levels.
- **Initiative and Productivity:** Took a proactive approach in contributing to team communications, information for meetings, and process enhancements. Actively listened to customers to fully understand requests and address concerns.
- **Leadership in Problem Resolution:** Wrote and updated manual test cases for team use, maintaining optimal organization for maximum productivity. Resolved customer queries and problems through effective communication and step-by-step solutions.
- **Consistent Dedication:** Demonstrated consistent hard work and dedication to achieve results and improve operations.

December 2017 to July 2022

Software Testing Engineer - VT Netzwelt Pvt Ltd, Mohali,
India

- **Testing Specialization:** Extensive experience in testing Magento applications, web applications, and E-commerce applications. Proficient in testing mobile applications across iOS, Android, and React Native platforms.
- **Test Case Development:** Proven expertise in creating detailed test cases and developing comprehensive test plans. Skilled in generating Test Summary Reports to communicate testing progress and outcomes.
- **Bug Reporting:** Effectively utilized Jira for bug tracking and reporting, ensuring seamless communication between development and testing teams. Implemented best practices for bug reporting in Jira, resulting in improved efficiency and faster issue resolution.
- **Diversified Testing Roles:** Engaged in comprehensive testing activities, including functional, performance, and UI/UX testing. Specialized in UI/UX testing for e-commerce applications, ensuring a visually appealing and user-friendly interface.
- **Client Satisfaction:** Achieved 100% client satisfaction through meticulous testing practices and delivering high-quality results.
- **Team Collaboration and Project Contribution:** Collaborated with team members to achieve targeted results and provided support in assignments and deliverables. Adapted to additional tasks to contribute to team success and demonstrated consistent dedication.
- **Testing Tools:** Proficient in JMeter for performance testing. Experience in API testing to ensure the functionality and compliance of applications.
- **Quality Assurance:** Conducted extensive user interface testing on various devices, including Windows, Android, and iOS. Prioritized bugs through focused data collection and analysis, driving continual innovation.
- **Flexibility and Efficiency:** Thrived in fast-paced environments, maintaining enthusiasm and energy. Maintained clean and safe working environments to eliminate accident risks.

EDUCATION

2014

B. Tech Computer Science Engineering

Punjabi University, Patiala, PB

GPA 7.9

ACCOMPLISHMENTS

Manual Testing from Bebo Technical Education Services
(Chandigarh)

Duration: 2 Months

Key Learnings: - Comprehensive understanding of software testing methodologies. - Hands-on experience with industry-standard testing tools namely Jira, Bugzilla