# Arpit Nigam

# Systems Engineer

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To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

### Skills

- SAP Workflow
- SAP ABAP
- Python
- **PostgreSQL**
- Programming
- Technical Analysis
- User support
- Technical Support

# **Work History**

#### Systems Engineer

Infosys Ltd., Pune

- Increased customer satisfaction by resolving issues.
- Solved functional and technical obstacles and worked closely with project team from different streams.
- · Analysed and resolved SAP ABAP and workflow related technical issues within specified SLAs.
- Analyzed existing systems and databases and recommended enhancements to solve business needs
- Collaborated with upper management to drive strategy and implement new processes.
- Troubleshot incidents reported by end-users to schedule system changes and identify permanent solutions.

#### 2020-11 - 2021-06

2021-09 - Current

### Python Developer

Vanisb Technology, New Delhi

- Designed web-based assets for deployment on cloud computing platforms.
- Identified possible system enhancements to improving functionality and streamline administration.
- Oversaw back-end development using Python to maintain website integrity.
- Developed user-friendly web forms with validation and error handling.



# Education

B.Tech: Computer Science And Engineering IIMT College of Engineering - Greater Noida

Higher Secondary: PCM-Computer Science

St. Michael's Convent School - Mankapur



2017-08 - 2021-08

2015-04 - 2017-03