**MOLOY GHOSH**

**Summary**

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| Insightful Information Technology Manager with 24+ years of IT leadership experience including oversight of infrastructure, application support and security services. Dedicated to customer satisfaction with focused delivery of technical solutions. Proven leader in directing operations, maintenance and support of complex systems. Develops creative business solutions, leveraging diverse methodologies and delivering engineering solutions for leading organizations. Highly adept in request for proposal development, technology needs assessments and staff training. A tireless Service Delivery Manager talented in assessing client needs and developing solutions to promote business opportunities. Established decision-maker with background in mentoring others to accomplish project milestones. Offering exemplary client relationship building prowess. |

**Education**

* Bachelor of Science from Calcutta University.
* Diploma in Information Technology Application from YCTC (A Govt. of West Bengal initiative under the directorate of youth services).
* Microsoft Certified System Administrator from IIHT Kolkata.
* Successfully completed Official Training on CMMI, PCMM, ISO 9001 and ISO 27001 Standards.
* Completed ITIL V3 Foundation from EXIN.
* CISM (Certified Information Security Manager) from HackerU.

**Professional Experience**

**Working for Axelox Technologies Pvt. Ltd. Bangalore.**

**Role (Dec. 2021 – Till Date) as Chief Executive Officer.**

* Deployed resources to achieve financial forecast and business objectives.
* Developed plans for managing/retaining talent inside organization and for improving leadership strength.
* Responsible for Profit & Loss for the organisation.
* Responsible for build & maintain strong relationships with external suppliers & key stakeholders.
* Managed and supervised operations of the firm on a daily basis.
* Assisted all the Project managers in planning and executing the annual budget.
* Researched and developed new strategies to achieve company goals and objectives.
* Guiding Senior Managers to create **CoE** (Centre of Excellence) on various available technologies for the best customer support by maintaining ITSM policy.
* Providing guideline to the internal auditors.

**Worked for Nuwotec Global Services Pvt. Ltd. Bangalore.**

**Role (Aug. 2016 – Oct. 2021) as Senior Vice President.**

* Providing guideline for preparing RFPs and RFQs to the Pre Sales team management.
* Responsible for Profit & Loss for the organisation.
* Responsible for Cyber Security operations for all clients.
* Directed multiple functional areas through division and department managers.
* Directly managed all IT Infrastructures and related Projects for the company.
* Sets aggressive/challenging cross-functional goals that support the organizational goals and strategies.
* Responsible for build & maintain strong relationships with external suppliers & key stakeholders.
* Integrated the functional strategies utilizing business expertise to reach financial and operational objectives.
* Closely working with the clients like Kolkata Port Trust, Bharti Airtel, ITC Limited. ABSA Bank (South Africa), FNB (South Africa) etc.
* Successfully managed the entire SOC ( Security Operation Centre) for FNB with 35 Cyber Security engineers.

**Also worked for:**

1. **Axes Technologies (INDIA) Pvt. Limited. Bangalore.**

Role (Mar. 2009 – Jul. 2016) as **Vice President** of IT Infrastructure Services.

1. **NTT Data Global Delivery Centre (Formerly Keane Inc.) . Bangalore.**

Role (Jun. 2008 – Feb. 2009) as a **Project Manager** of IT Infrastructure Services.

1. **CGI Group (Formerly LogicaCMG Pvt. Ltd.). Bangalore.**

Role (Jun. 2007 – May 2008) as an **IT- Consultant** of Bangalore GSD Centre.

1. **McAfee Software India Pvt. Limited. Bangalore.**

Role (Jan. 2006 – Sept.2006) as an **IT- Engineer** of McAfee India Centre. Bangalore.

1. **ITC Limited. Kolkata. Role (Dec. 2004 – Dec.2005) as a System Administrator of ITC** Kolkata Data Centre under ITSS Division (Employed by Rainbow Systems and Services).
2. **Comprosoft. Kolkata. Role (Mar. 1998 – Nov. 2004)** as Hardware and Network Engineer.

**Contact Info :**

**Permanent Address:**

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**Passport Details:**

**Passport No.: Z5239945**

**Valid Till: 09/07/2029**

**Place of Issue: Kolkata, India**