

## RESUME

**Name: Gaurav Gajanan Gulhane**  
**Email: gauravggulhane@gmail.com**  
**Mobile: +91 8275416429**

### CAREER OBJECTIVE

Solutions Architect and Implementation Specialist with necessary technical knowledge and sense of problem-solving capability in backup and recovery tasks. A highly passion-driven individual always keen to learn something new. Collaborative but decisive personal style and effective communicator.

### EXPERIENCE

#### **Senior Engineer, Service Delivery** **Dell Technologies | March 2016 – Present**

- Work on setting up backup infrastructure in the customer environment
- Collaborate with customer, accounts and sales team to design and deploy the backup solution
- Work on migration and tech refresh projects involving data, policy and client migrations according to customer requirements
- Create the plan and resolve the backup and restore issues
- Demonstrate the recovery process for required type of backups
- Setup cyber recovery solution to prevent the data from malicious attacks
- Integrate backup solutions with industry-leading cloud vendors for long term data retention
- Setup operational reports for daily analysis of success and failure rate of backup and restore
- Perform RCA, identify issues with backup and restore and work with respective teams/individuals to minimize the issues
- Participate in business meetings with various stakeholders on a need basis and work on the service improvement programs

## SKILL SET

Dell EMC Avamar, Data Domain, IDPA, PowerProtect Cyber Recovery, Apex Backup Services, PPDM, DPC, Veeam, AWS, Azure, Networker, Virtualization, Networking, Operating Systems, DPA, DPSearch

## CERTIFICATIONS

- Information Storage and Management V3
- Avamar Specialist
- Data Domain Specialist
- Avamar Expert
- ITILv3 Certification
- PowerProtect Cyber Recovery
- Dell EMC Proven Professional

## HONOR AWARDS

- Star Performer Award for escalation handling skills
- Awarded Delight, Bronze, Bravo Awards for Excellent Project Delivery
- 2xWinning together Award to crack POC's for customers
- Awarded as a Most Valuable Player
- Multiple On-Spot awards and appreciations for dedication, perseverance, patience and escalation handling skills

## STRENGTHS

- Smart Worker
- Quick Learner
- Zeal to learn new things and work innovatively

## PERSONAL PROFILE

**Name** : Gaurav Gajanan Gulhane  
**Date of Birth** : 20/03/1993  
**Gender** : Male  
**Languages Known** : English, Marathi & Hindi  
**Address** : Alina F 804 , Bella Casa Baner, Pune