

**Ramadevi Eppakayala**

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Profile Summary

* 3.2 Years of Experience in development, customizations, and implementation of CRM in Salesforce.com.
* Worked on Custom Objects, Custom Tabs, Custom Fields, Flows, Process builder, Validation Rules, Page Layouts, Record Types, Relationships, Data Migrations and Workflow rules.
* Good knowledge with Providing Security controllers to users by using Profiles, Roles, User Management, Permission sets and OWD Settings.
* Involved in writing Apex Triggers and Apex Classes. And Involved in Writing Test methods intended to accomplish the required code coverage
* Attended scrum meetings to provide timely updates and discuss/clarify doubts over user stories.
* Knowledge of Apex synchronous and Asynchronous classes considering the Governor Limits.
* Actively involved in Configuring, Customizing and maintaining Customer portals.
* Used Data Loader for insert, update, delete and bulk import/export od data from salesforce.com.
* Actively involved in unit testing and bug fixing.
* Actively involved in resolving Salesforce production tickets.
* Worked on Reports and Dashboards.
* Worked on Apex Classes, Test classes, Apex Triggers and SOQL.
* Involved in writing test classes by maintaining the industry coding standards.
* Experience in deployment using Change sets, Workbench.
* Having hands on experience on LWC.
* Good Knowledge on Marketing Cloud.

Technical Proficiency

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| **Competency** | **Expertise** |
| Tools | Salesforce, Data Loader, Work Bench, Developer Console, Visual Studio |
| Management Tools | Jira |
| Frameworks | HTML, CSS, Java Script. |
| Platform | Salesforce.com, Force.com. |
| Domain Knowledge | Salesforce. |
| Skills | Salesforce Admin, Apex,Triggers ,SOQL, LWC |
| Operating System | Windows |
| Programming Languages | Apex, SOQL and Java script |

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| **Company** | **Designation/Role** | **Duration (from – to)** |
| Corn Information Technology Pvt Ltd | Senior Software Engineer | Feb 2021 – Till Date |

Professional Experience

Skillset

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| **Primary Skillset** | **Total Exp** | **Relevant Exp** |
| Salesforce | 3.2 years | 3.2 years |

Certifications

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| **Certification** | **Completed Date** | **Platform** |
| Salesforce Certified Platform Developer I | 01 October 2022 | Salesforce |

Project Experience

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| **Project Name** | **Roles & Responsibilities** | **Tools/ Technology** | **Duration (from****- to)** |
| Honeywell - ACS | * Design and Develop the Apex Classes, Standard & Custom Controllers, Visualforce pages, Apex Triggers Entrusted with the responsibility of Configuring/customizing the Salesforce CRM applications accordance with the client’s requirement and specification.
* Hands on expertise to develop applications on Force.com Platform.
* Created Apps, Objects, Fields and Packages.
* Created Record Types and Page Layouts for Records
* Deployed components from Development environment to Sandbox and from Sandbox to Production.
* Written Validation Rules, Workflow Rules and Approval processes.
* Hands-on experience in building for various functional needs in the application.
* Developed Lightning Components from Scratch by using Aura framework. Also, involved in Data mapping from external system utilized lightning connect to get real -time data from external system.
* Experience in aura framework, Lightning Components and Salesforce Lightning Design System
* Develop Lightning Components, CSS Styling and UI Design to enhance look and feel of the Lighting apps and Leveraged Server-side apex Controllers to retrieve data from various API's and display on the Lightning Components.
* Render the Lightning Experience for the Classic users with Lighting Out in the Lightning apps.
* Worked on customization of visual force to have lightning experience for desktop and mobile applications.
* Developed Lightning Component Framework and built Lightning component using aura framework.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
 | * Salesforce LWC

 Sales Cloud, Service Cloud,Workbench | December 2023 –Till Date |
| Sotheby’s | * Worked as a Salesforce developer.
* Creating Workflow Rules, Process Builders, Flows, Tasks, Email Alerts, Templates and Components to suit the needs of the application.
* Worked on Validation Rules, Formula Fields.
* Created Custom Fields for Object, Tabs, Custom Settings.
* Created Email Templates and Email Alerts.
* Coding and designing in skuid (Scalable Kit for User Interface Development in Salesforce). In-depth understanding and development of CL modules like CL originate and CL Loan.
* Attended scrum meetings to provide timely updates and discuss/clarify doubts over user stories.
* Worked on deployment using changes sets.
* Used Data Loader for insert, update, delete and bulk import/export od data from salesforce.com.
* Creating permission sets to give additional access to users.
* Writing Apex Triggers, Apex classes, Batch classes and test classes to maintain code coverage using Apex.
* Retrieving Data using SOQL and SOSL.
 | * Salesforce, Data Loader, Change set, Work bench
 | April 2022 –October 2023 |

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| Optus | * Analyzed requirements involved in the development of all modules.
* Customized different page layouts and assigned them for different profile users
* Customized tabs for different business users' groups and centers.
* Creating Tasks, Email Alerts, and Components to suit the needs of the application.
* Schedules the reports, dashboards for management and all the department heads by emails. CRM: Salesforce.com.
 | Salesforce | March 2021 -January 2022 |

Education Qualifications

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| **Degree** | **University** | **Stream** | **Year (from – to)** |
| MCA | Osmania University For Womens,Koti | Computer Sicence | 2016 - 2019 |
| UG | Sri Chaithanya Degree and PG College | MPCS | 2013 - 2016 |
| 12th | Sumathi Devi Junior College For Girls | MPC | 2012 - 2013 |
| 10th | Amaravathi High School | SSC | 2010 - 2011 |

**Personal Information:**

Date of Birth:20/03/1995

Gender:Female Nationality:Indian

Languages:English,Telugu,Hindi

 Current location:Hyderabad.

Declaration:

I hereby declare that all the above details are true to the best of my knowledge and belief.

PLACE: Hyderabad Signature

DATE: 14/03/2024 (Ramadevi Eppakayala)