



RUCHIKA SAMADDAR

SAP S/4HANA FOR
FINANCIAL ACCOUNTING
ASSOCIATES (SAP
S/4HANA
1909)ASSOCIATES (SAP
S/4HANA 1909)

Contact

Address

PUNE, India 411052

Phone

8975571219

E-mail

ruchipongallu08@gmail.com

Skills

Ability to Work Under Pressure

Ability to Multitask

Microsoft Office Word

Microsoft PowerPoint

Effective Time Management

Fast Learner

Microsoft Excel

Microsoft Office

Communication Skills

Highly Motivated

An accomplished and results-oriented SAP Consultant, Order Management Representative processes and tracks customer orders in a fast-paced environment with a demonstrated commitment to customer service excellence. An aptitude underpins a remarkable capacity for leveraging strategic vision and technical expertise to define and align cutting-edge solutions with crucial business requirements for streamlining processes to optimist efficiency. Seeking a challenging and rewarding career as SAP FICO S4 HANA Consultant in a reputed organization where I can utilise myself at optimum level.

Work History

2023-06 -
2024-01

SAP FICO Consultant

Mototive Private Limited, Pune

- Contracted with Mototive Private Limited for a 6-month assignment to provide SAP FICO S/4 HANA support for Ecore International
- Provided end user support for SAP FICO module in S4 HANA environment
- Provided ongoing support for SAP FICO modules, including General Ledger (GL), Accounts Payable (AP), Accounts Receivable (AR), COPA, Cost center and Asset Accounting (AA), ensuring optimal system performance and user satisfaction.
- Provided consulting services on both new and existing implementations and support projects.
- Provided expert-level support for SAP FICO modules, handling over 100 support tickets per month with a 95% resolution rate within the agreed SLAs.
- Implemented effective monitoring and reporting tools within SAP, providing real-time insights into financial operations and aiding strategic decision-making.
- Documented and maintained technical specifications for SAP applications.
- Delivered SAP training, user support and knowledge transfer at end of project and followed up to verify successful implementation.
- Worked closely with SAP technical team to resolve system performance issues and ensure system stability

2021-11 -
2023-04

TL - SAP FICO Consultant

HCL Technology

- SAP Support, Business Analysis and Configuration, Customization and Migration
- Manage issue tracking, prioritization and resolution, and manage/mitigate risk into real-time financial data for senior management.
- Conducted rigorous system testing to ensure the functionality of FICO S4 HANA, addressing and resolving defects promptly.
- Closely worked with cross functional teams - SD and MM

Critical Thinking Skills

Analytical Thinking

Strong Communication Skills

SAP FICO HANA

Finance Analyst

Reporting and Business Analysis

System Configuration

SAP Activities Integration

Languages

English

Hindi

modules for a better understanding of the processes and reporting aspects, further for smooth integration developments with these modules.

- Successfully led the migration and implementation of SAP S4/HANA FICO modules, resulting in a 20% improvement in financial processing speed and a 15% reduction in month-end closing time.
- Customized and configured the General Ledger, Accounts Receivable, Accounts Payable, and Asset Accounting sub-modules to align with organizational requirements.
- Delivered SAP training, user support and knowledge transfer at end of project and followed up to verify successful implementation.

Associate SAP FICO

Braxxon Outsourcing Solutions Pvt. Ltd

Participated in the end-to-end implementation of SAP S/4HANA FICO, contributing to requirement gathering, blueprinting, and testing phases.

- Supported customizations and configurations in sub-modules such as General Ledger, Accounts Payable, and Accounts Receivable to align with business requirements.
- Contributed to user training initiatives helping to create user manuals and offer first-level support post-implementation.
- Developed basic custom reports using SAP Fiori apps, enhancing real-time data visibility for the finance team.
- Assisted in reconciliation tasks between SAP FICO S4 HANA and other ERP modules, ensuring high data accuracy and integrity.
- Participated in user training sessions helping end-users understand and navigate the new system efficiently.
- Supported post-go-live activities addressing user queries, troubleshooting issues, and ensuring smooth system adoption.

2019-02 -
2021-10

Finance Analyst

Braxxon Outsourcing Solutions Pvt

- Develop financial models, analytics and automated reporting and forecasting tools to increase productivity.
- Led a team of 4 in creating and disseminating monthly financial reports to senior management, streamlining communication and improving overall strategic planning.
- Developed a financial forecasting model that accurately predicts future cash flow, resulting in improved operational planning
- Prepared financial statements and presented results to management, resulting in improved decision-making
- Designed and implemented a budgeting system that accurately tracks and reports on financial performance

2016-06 -
2019-01

2015-01 -

Senior Associate

2016-06

Justdial

- Analyzed financial data to identify and report on trends, enabling the company to make informed business decisions
- Collaborated with vendors to resolve payment discrepancies and inquiries
- Developed and maintained strong relationships with vendors
- Maintained and encouraged customer loyalty through the courteous and efficient resolution of disputes, complaints, and discrepancies
- Delivered exceptional customer service to every customer by leveraging extensive knowledge of products and services and creating welcoming, positive experiences

2011-01 -
2014-03

Customer Coordinator

Stylot Fashion

- Loaded and unloaded orders at customer's homes or locations.
- Worked productively with customers to meet order requirements and service expectations.
- Noted customer special requests, preferences, and favorite products in CRM to enhance service and build brand loyalty.
- Reviewed orders before pick up for accuracy and purchase-by dates.
- Managed all facets of business operations, including financial tracking, inventory coordination, and social media marketing.
- Managed quality assurance program, including on-site evaluations, internal audits, and customer surveys.

Education

2020-03 -
2022-05

MBA

Maharaja Agrasen Himalayan Garhwal University - Uttarakhand

2013-04 -
2020-04

B.COM

University of Pune - Pune

2008-03 -
2011-05

Bachelor of Science

Annamalai University - Pune

Certifications

SAP S/4HANA for Financial Accounting Associates (SAP S/4HANA 1909), SAP, 03/01/20, 04/01/20

Certified Six Sigma Yellow Belt, Aveta Business Institute, 01/01/19, 12/01/19