

**About Me**

Seasoned SAP Certified Techo-Functional Consultant with over 20 years of rich experience in the dynamic field of Information Technology. Specializing for a solid 15 years in SAP Cloud Application Programming (CAP) with proficiency in Node.JS, SAP UI5, SAP MDG Technical, ABAP on HANA, ODATA services, CDS Views, CRM ABAP, CRM Services, CRM Sales, CRM Interaction Centre, ABAP, WebDynpro ABAP, and Business Workflows.

**Key Competencies:**

1. SAP Cloud Application Programming (CAP):
  - Extensive expertise in microservices development using Node.JS
  - Connecting to external systems via ODATA/API/CPI
  - Expertise in developing SAP UI applications, including Freestyle and Fiori Element based applications.
2. SAP MDG Technical:
  - Technical expertise in FPM WebDynpro Screen Enhancements
  - Working knowledge of BRF plus framework
  - In-depth knowledge of Data Replication Framework and Consolidation within SAP MDG.
3. ABAP on HANA:
  - Proven track record in migration/conversion projects and optimizing ABAP for HANA environments.
  - Using ABAP on HANA concepts to deliver technical solution
  - Proficient in custom ODATA Services creation and enhancement, as well as custom CDS Views development and standard CDS views extension.
4. SAP CRM:
  - Extensive experience in SAP CRM Technical, covering Genil BOL, CRM Marketing, CRM Services, CRM Sales, and CRM Interaction Centre.
5. Wide-ranging SAP ABAP Expertise:
  - Skilled in Workflows, WebDynpro ABAP, FPM, module pool programming, function modules, reports (classical, ALV, smart forms), enhancements, and data dictionary objects.

**Technical Summary:**

|                          |  |
|--------------------------|--|
| <b>SAP Releases</b>      | ECC 6.0,ECC 7.4,HANA 1610,HANA1809, HANA 2020, HANA 2021, HANA 2022  |
| <b>Technical Skills</b>  | Data Dictionary, Reports, Smart Forms, Enhancements and Modifications, OO ABAP , Webdynpro,HANA,Odata service, Fiori UI5, BTP CAPM with Node.js, MDG |
| <b>Functional Skills</b> | CRM Sales. Service and Marketing   |
| <b>Languages</b>         | ABAP on HANA, UI5, CAPM, Node.JS, JavaScript, ABAP/4   |

## **Experience Summary**

### **SBATech Solutions Pvt. Ltd.**

**(Dec'21 – till date )**

Working as Technical Subject Matter Expert (Offshore) in support and implementation projects

| PROJECT TITLE                | ROLE  | TEAM SIZE | DURATION                  |
|------------------------------|---|-----------|---------------------------|
| SAP HANA Conversion          | SAP BTP Full stack developer, ABAP on HANA, CAPM (Node.JS)                                      | 30        | Apr -23 to till date      |
| SAP HANA Implementation      | SAP Workflow specialist, Fiori developer, MDG Technical, ABAP on HANA specialist, GRC Technical | 50        | Aug - 22 To till Apr - 23 |
| SAP Custom UI development    | SAP Fiori developer and full stack developer  | 3         | Jun - 22 to Aug -22       |
| MDGF implementation          | SAP MDG Technical   | 7         | Jan - 22 to Jun -22       |
| SAP HANA Support & Roll outs | SAP ABAP, Fiori Technical Lead  | 30        | Jan -21 to Jan - 22       |

### **Cognizant Technologies.**

**(Jul'19 – Dec'21 )**

Worked as Subject Matter Expert (Offshore) in support project for one of the client in based out of Germany. The CRM modules which are in scope of support are Interact Center, Activity Management, Opportunity Management, Account Management, ERMS, Internet Sales Webshop management order management, BDoc management, CRM Marketing, Campaign, Adoobe Interactive Forms

| PROJECT TITLE       | ROLE                             | TEAM SIZE | DURATION             |
|---------------------|----------------------------------|-----------|----------------------|
| CRM Support project | SAP Technical Solution Architect | 5         | Jul - 19 To Dec - 21 |

### **NIIT Technology Pvt. Ltd.**

**(Dec'18 - Jul'19 )**

Worked as SAP Technical Solution Architect on implementation project of GST for Maharashtra. Lead the team with technical skills whenever an issue is encountered. Building strategic technology roadmaps. Identifies challenges, opportunities and gaps in the business process and helps build technology strategy and plans to address them. Define the business use cases to support the operational business initiative. Performing effort estimation for various implementation and enhancement activities. Building relationships with clients and keeping abreast of the various client developments. Define the business use cases to support the operational business initiative. Define use cases for POC (proof of concept), as appropriate. Translates business objectives and processes into a conceptual architecture that describes key functional and non-functional requirements. Accountable for quality of the solution through the SDLC process. Performing troubleshooting and problem resolution of any complex application built. Support and coordinate the efforts of Subject Matter Experts, Development, Quality Assurance, Usability, Training, Transport Management, and other internal resources for the successful implementation of system enhancements and fixes. Provide input to standards and guidelines and implement best practices to enable consistency across all projects

| PROJECT TITLE | ROLE | TEAM SIZE | DURATION |
|---------------|------|-----------|----------|
|---------------|------|-----------|----------|

|                         |                                  |    |                         |
|-------------------------|----------------------------------|----|-------------------------|
| MSTD CRM Implementation | SAP Technical Solution Architect | 40 | Dec - 18<br>To Jul - 19 |
|-------------------------|----------------------------------|----|-------------------------|

**Gemini Consulting Pvt. Ltd.  
(Jul'17 - Dec'18)**

Worked as SAP CRM Manager on implementation project of Maharashtra State Tax Department. Translates business objectives and processes into a conceptual architecture that describes key functional and non-functional requirements. Accountable for quality of the solution through the SDLC process. Performing troubleshooting and problem resolution of any complex application built. Support and coordinate the efforts of Subject Matter Experts, Development, Quality Assurance, Usability, Training, Transport Management, and other internal resources for the successful implementation of system enhancements and fixes. Provide input to standards and guidelines and implement best practices to enable consistency across all projects

| PROJECT TITLE           | ROLE                    | TEAM SIZE | DURATION                |
|-------------------------|-------------------------|-----------|-------------------------|
| MSTD CRM Implementation | SAP CRM Lead consultant | 10        | Jul - 17 To<br>Dec - 18 |

**Capgemini Technology Service India Ltd.  
(Feb'15- Jul'17)**

Worked as CRM Senior Consultant on support/enhancement projects and also involved in RFQ proto typing for various clients. Below are the list of engagements along with role, duration and team size

| PROJECT TITLE  | ROLE                          | TEAM SIZE | DURATION                   |
|--|-------------------------------|-----------|----------------------------|
| Business As Usual support CRM/I-SU, Centrica (U.K., Offshore)              | T&M technical resource        | 10        | Jan - 17<br>To Jul - 17    |
| Online Energy CRM, Centrica (U.K., Offshore)                               | T&M technical resource        | 3         | Nov - 16<br>To Jan 17      |
| HIVE CRM, Centrica (U.K., Offshore)  | T&M tecno-functional resource | 8         | Jul - 16 To<br>Nov 16      |
| SE to BGR Refund, I-SU, Centrica (U.K., Offshore)                          | T&M technical resource        | 4         | May - 16<br>To Jun -<br>16 |
| Replacement of Smart IHD CRM/I-SU, Centrica (U.K., Partly Onshore)         | T&M technical resource        | 6         | Jan - 16<br>To Mar -<br>16 |
| Stuck Sales project CRM, Centrica (U.K., Onshore)                          | T&M technical resource        | 15        | Oct - 15<br>To Dec -<br>15 |
| Service Improvement project CRM, Centrica (U.K., Onshore)                  | T&M technical resource        | 50        | Aug - 15<br>To Oct -<br>15 |
| Business As Usual support CRM/I-SU, Centrica (U.K., Offshore)              | T&M technical resource        | 50        | Apr -15 To<br>Aug - 15     |
| Catalog Based Pricing Bundled projects CRM/I-SU, Centrica (U.K., Offshore) | Technical Team Member         | 30        | Feb - 15<br>to Apr - 15    |

**L&T Infotech Pvt. Ltd.**  
**(Sep'14- Feb' 15)**

Worked as CRM Consultant on support and enhancement project for L&T Electrical and Automation.

**Client: L&T EAIC, Mumbai**

| PROJECT TITLE  | ROLE                        | TEAM SIZE | DURATION                   |
|--|-----------------------------|-----------|----------------------------|
| CRM Interaction Support and enhancement, L&T EAIC (Mumbai) | Techno Functional Team Lead | 4         | Sep - 14<br>To Feb -<br>15 |

**eBorn Consulting Pvt. Ltd.**  
**(Jul'11- Aug'14)**

Worked as Senior SAP Consultant and handling multiple CRM Technical projects of Suzlon, Rediff, Future Group and Dalmia Cement.

| PROJECT TITLE   | ROLE                          | TEAM SIZE | DURATION            |
|---|-------------------------------|-----------|---------------------|
| CRM Marketing Implementation, ptt Global Chemical (Bangkok, Offshore) | Techno Functional Team Lead   | 5         | Mar-14 To<br>Jun-14 |
| CRM Service Support, Suzlon (Pune)                                    | Techno Functional Team Lead   | 2         | Dec-13 To<br>Mar-14 |
| Oil Management Rollout, Suzlon (Pune)                                 | Techno Functional Team Lead   | 3         | Nov-13 To<br>Dec-13 |
| CRM Marketing Enhancements Future Group (Mumbai)                      | Technical Team Member         | 4         | Sep-13 To<br>Oct-13 |
| Maintenance First, Suzlon (Pune)                                      | Techno Functional Team Member | 6         | May-13 To<br>Sep-13 |
| CRM Service Enhancement, Xerox (Saudi Arabia, Offshore)               | Technical Team Member         | 3         | Feb-13 To<br>Apr-13 |
| Oil Management Implementation Suzlon (Pune)                           | Techno Functional Team Member | 6         | Nov-12 To<br>Feb-13 |
| Intermittent Contract Management, Suzlon (Pune)                       | Technical Team Member         | 4         | Sep-12 To<br>Oct-12 |
| DAP Contract Management   | Technical Team Lead           | 6         | May-12 To<br>Aug-12 |
| CRM Service Support, Suzlon (Pune)                                    | Techno Functional Team Member | 3         | Jan-12 To<br>Apr-12 |
| CRM Marketing Support, Rediff (Mumbai)                                | Technical Team Member         | 3         | Jul-11 To<br>Dec-11 |
| CRM Service Implementation, Suzlon (Pune)                             | Technical Team Member         | 12        | Apr-11 To<br>Jun-11 |

## **Coconut Software Pvt. Ltd. (Dec'10- Jun'11)**

Worked as SAP ABAP consultant and was responsible for all ECC implementations in India. Key implementations include Sanathan Textile Pvt. Ltd SAP end to end implementation.

### **Client: Sanathan Textile**

Project: ECC 6.00 Implementation

Technical team member for ECC all modules end to end implementation project

- Written Technical specification based on Functional specification for the objects to be developed
- Developing FRICEW objects as per the technical specifications
- Written Unit Testing documents for the developed objects
- Developed Module Pool program for searching BOM based on components entered in table control
- Developed Module Pool program for Gate Pass using table control
- Developed Module Pool program to generate material number as per business requirement
- Written BDCs for data loads of various modules
- Created custom DDIC objects for various requirements
- Developed interactive ALV reports as per business requirement
- Developed various SmartForms

## **Altura Consulting Pvt. Ltd. (Apr'09- Nov'10)**

Worked as SAP ABAP consultant and was responsible for all HR technical implementations in India and abroad. Key implementations include Cairn India, HR Rollout project for Sysco, Houston Offshore development from Deloitte Hyderabad and Multilinks, Nigeria end to end implementation of HR Module/Sub-Modules.

### **Client: Cairn India**

### **Project: Training and Appraisal Management System (TAMS) ECC**

Technical team member for end to end implementation of TAMS project.

- Written Technical specification based on Functional specification for the objects to be developed
- Developing FRICEW objects as per the technical specifications
- Written Unit Testing documents for the developed objects
- Developed WebDynpro application for capturing training registration related information in Custom HR table
- Developed WebDynpro application for displaying Corporate Goals
- Developed WebDynpro application for displaying Department Goals
- Developed WebDynpro application for displaying KPI matrix and rating structure
- Developed WebDynpro application for LSO course catalog as per business requirement
- Developed 3 level workflow approval process for Training registration of employee
- Utility program written to generate mass appraisal documents for employees
- Written certain enhancements (BAdis) pertaining to HR Appraisal process
- Written BDCs to upload initial data into the system
- Developed interactive ALV reports as per business requirement

**Client: Sysco Corporation, Houston**

**Project: ECC Rollout projects**

Technical team member for Rollout project.

- Written Technical specification based on Functional specification for the objects to be developed
- Developing FRICEW objects as per the technical specifications
- Written Unit Testing documents for the developed objects
- Enhanced standard WebDynpro application for capturing additional information in candidate's work experience in E-Recruitment
- Enhanced standard WebDynpro application for capturing additional information and hiding some fields in candidate's personal profile in E-Recruitment
- Written inbound and outbound interface programs as per the business requirement
- Developed various SmartForms

**Client: Multilinks Telecommunication, Nigeria**

**Project: ECC Portal Rollout**

Technical team member for Rollout project.

- Written Technical specification based on Functional specification for the objects to be developed
- Developing FRICEW objects as per the technical specifications
- Written Unit Testing documents for the developed objects
- Developed Module Pool program for managers to view and notify HR for employees reporting to him/her
- Developed Module Pool program for capturing employee's overtime information
- Written BDCs to upload initial data into the system
- Developed Workflow which sends notification to HR in case of Manager is making any changes in his reporting structure. HR in turn will make corrections as per Manager's notification
- Developed Workflow for approval process of employee's overtime data
- Developed interactive ALV reports as per business requirement

### **Other Professional Experience**

**Date from March 2006 – to October 2008**

**Company: BahwanCyberTek, Muscat, Oman,**

- Managing the Live-support of Application, configuration & implementation of i2 Transportation Management & Transportation Optimizer solution for Petroleum Development Oman, one of the leading Oil and Gas Company in Oman.
- Designed management and operational KPI reports for client, using Crystal Reports and Business Object and managed IT infrastructure for client pertaining to complete TMS application setups.
- Managing the entire IT infrastructure (including File Server, MS-Exchange2003, McAfee ePolicy Orchestrator 3.6, HP Open View data backup) for client - Bahwan DHL Exel Supply Chain Logistics.
- Managing client server data backup for client – Bahwan DHL Exel Supply Chain Logistics.
- Managing company's website [www.bahwanexel.com](http://www.bahwanexel.com) hosted with [www.networksolutions.com](http://www.networksolutions.com) .
- Managing LAN, ADSL, Leased Line, internet connectivity, Mail Server , File Server and Oracle Financial Server for client - Bahwan DHL Exel Supply Chain Logistics.

- Created PL/SQL script for database cleansing activity to improve the performance of TMS application.
- Created the script for automating the startup and shutdown process of TMS application.
- Created Standard process for Business Continuity Plan for all hubs(Consolidation Centers).

**Date from January 2005 – to February 2006**

**Company: Revoltech Computers, India,**

- With a team of 4, established an IT Education and career counseling institute and provided services in the Marketing & Sales of Computer professional courses (Computer basic course for all age group, Advance level courses like MCSE, CCNA CompTia, A+ etc.).
- Formulated strategies for awareness of the company, introduced various courses, and provided Training to students & Professionals through hiring Skilled Faculties.

**Date from March 2003 – to December 2004**

**Company: LA Curacao, Curacao, Netherland,**

- Led a team of 1, reported to the Managing Director, Project Manager, responsible for Configuration, Implementation and Administration of POS, Point of Sale Software CounterPoint 7.1.
- Restructuring the Inventory Control, Purchasing, Sales, Printing barcode labels and Online visibility of stocks to all users for all 7 locations connected to the system and providing support to the IT infrastructure.

***Details of Professional / Educational qualification:***

| <b>Course / Qualification</b>                                      | <b>Year of passing</b> | <b>Board / Institute</b>                                 | <b>% or Grade</b> |
|--|------------------------|--|-------------------|
| Executive Program in Business Administration                       | 2023                   | Institute of Management Technology, Ghaziabad, Delhi NCR | 71.96%            |
| SAP Certified Associate: Activate Project Manager                  | 2021                   | SAP  | NA                |
| SAP CRM Associate  | 2017                   | Mumbai   | 96%               |
| SAP Certified Development Associate - ABAP with SAP NetWeaver 7.0. | 2009                   | Genovate, Mumbai   | 62%               |
| Bachelor's Degree of Computer Application                          | 2007                   | Indira Gandhi National Open University, Delhi            | 59.76 %           |

***Personal details:***

**Date of Birth** : 14-06-1978  
**Nationality** : Indian  
**Marital status** : Married  
**Residential Address** : Yash Avenue, Plot 51C Flat A403, Sector 20, Kharghar Navi Mumbai-410210