

# Muskan Chouhan

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## PROFESSIONAL SUMMARY

I am 2x Salesforce Certified. Salesforce developer and administrator with experience in building custom applications. Skilled in Salesforce configuration, data management, and user support. Proficient in creating reports, dashboards, and workflow automation to streamline business processes. Strong problem-solving and communication abilities, with a track record of collaborating with cross-functional teams to deliver solutions that meet business objectives. Seeking to leverage my skills and expertise to contribute to the success of a dynamic organization.

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## SKILLS

**Programming Languages:** Apex, Aura, JavaScript, LWC  
**Scripting Languages:** HTML, CSS, Bootstrap  
**Salesforce Administration:** Workflow, Process Builder, Flow, Approval Process, Sales Process, Profiles, Permission Sets, OWD  
**Tools/IDE:** Force.com, Data Loader, VS Code, Developer Console, Microsoft Office  
**CRM Tools:** Salesforce.com

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## PROJECTS

### Ordway

July 2022 - Present

*Salesforce Administrator & Tester*

Ordway is a smart billing and revenue automation platform for growing businesses that simplifies how you price products, send invoices, collect payments, recognize revenue, and much more. It is based on CPQ (Configure Price & Quote). It is sales tool for companies to provide accurate pricing with any given product configuration scenario. In this project, we get the ticket from JIRA. The client provides us with the description of the tickets and we test the tickets. If we have any queries regarding the tickets we can directly communicate with the client, with the help of comments. We test standard functionalities and client scenarios. We checked the integration of Ordway to Salesforce for using the Ordway functionalities. In this project we are doing the following types of testing:

- Regression Testing
- End-to-end Testing
- Unit Testing

### Finezza

July 2021 - June 2022

*Salesforce Developer (LWC) & Administrator*

Finezza provides a lending lifecycle management platform and Credit Evaluation Services. We (Cloudiate Pvt Ltd) are developing two Salesforce-managed packages that will enable organizations using Salesforce to use Credit Evaluation Services provided by Finezza. These Salesforce App Exchange Apps will communicate between Finezza and Salesforce through APIs. In this project, **I designed multiple LWC components like the homepage. I worked on standard functionalities like Data Modeling, Field Creation and Profile level access.**

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## EDUCATION

<b>Master of Computer Application</b> <i>RGPV, Bhopal</i>	2021-2023 82.00%
<b>Bachelor of Computer Application</b> <i>Vikram University, Ujjain</i>	2018-2021 74.00%
<b>Higher Secondary School</b> <i>MPBSE, Bhopal</i>	2017-2018 81.40%
<b>High School</b> <i>MPBSE, Bhopal</i>	2015-2016 84.60%

## CERTIFICATIONS

**Salesforce Certified Administrator**  
Certificate ID: 3538660

**Salesforce Certified Platform App Builder**  
Certificate ID: 3938071