Mohith Munikuntla

Objective:
To secure a position as a Chatbot Expert where I can utilize my skills and experience in developing chatbots using Dialogflow, Rasa, and other Chatbot tools.

Summary:
I am a highly skilled Chatbot Developer with 5 years of experience developing chatbots using Dialogflow and Rasa. I have a strong background in Natural Language Processing (NLP), Machine Learning (ML), and Artificial Intelligence (AI). I have successfully developed chatbots for various industries, including e-commerce, healthcare, and finance.

Skills:

- Proficient in Dialogflow, Rasa and other tools
- Experience with NLP, ML, and AI
- Knowledge of Python programming language
- Familiarity with chatbot design and user experience (UX)
- Ability to develop and deploy chatbots on various platforms such as Facebook Messenger, Website, WhatsApp and others.
- Strong problem-solving skills

Hyderabad, Telangana, India in

Work Experience

Artificial Intelligence Consultant • Pemari Consulting Ltd

March 2020 - Present

Developed and maintained chatbots using Rasa for various clients in different industries
Conducted research on new chatbot technologies and incorporated them into the development process
Designed Conversational flows to ensure chatbots were user-friendly and easy to navigate
Worked with clients to gather requirements and implement solutions to meet their needs
Created and maintained chatbot documentation and training materials for clients

Chatbot Developer • Nexivo Consulting

August 2017 - October 2019

Developed and maintained chatbots using Dialogflow for e-commerce and other clients
Collaborated with marketing teams to ensure chatbots were optimized for lead generation and customer engagement
Conducted user testing and implemented feedback to improve chatbot performance and user experience
Provided technical support for chatbot issues and worked with the development team to implement fixes

Education

2013 - 2017

MLR Institute Of Technology

B.Tech. in Computer Science and Engineering

2011 - 2013

Intermediate Narayana Junior College

Class XII

Skills

- RASA
- Dialogflow
- Python
- Product Strategy
- NLU
- NLP(Spacy & NLTK)
- Machine Learning
- Kore.ai
- Conversational UX
- Chatbot Design

Languages

- English — Professional
- Hindi — Native or Bilingual
- Telugu — Native or Bilingual