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|  M/A | MaheshArora |
|  | Head Information |
|  | +918745039312 |  | ABOUT ME |
|  | saimahesh.chugh@gmail.comsaimahesh\_chugh@yahoo.com |  |
|  | Ballabhgarh, Faridabad, Haryana, India-121004 |  | **As an experienced IT professional with more than 25+ years of IT, retail and industrial experience, I am happy to work with various technologies such as .NET, Oracle, MS-SQL, etc... With my expertise in hardware design and configuration, IT project management, training and problem solving, I can use my technology to improve individual and team performance to achieve exceptional results. I am a strong advocate for leading, coaching and mentoring people to build great and successful teams. So, if you're looking to reinvent your IT operations, need help managing your hardware, or are looking for an expert to help with process development and implementation, contact me today. Let's work together to take your business to the next level!** |  |
|  | https://www.linkedin.com/in/mahesh-arora-7536065 |  |
|  | maheshchugh2006 |  |
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| tech. Skills**Operating Systems :*** **WINDOWS 7/8/10/ 11 : 7/10**
* **Windows Server – 2008-2019 :7/10**
* **MAC OS :6/10**

**Programming Skills :*** **Visual Studio 2008-2021 :7/10**
* **Oracle Forms :7/10**
* **ASP :5/10**
* **Core Java :5/10**
* **C# :6/10**
* **Vb.net :8/10**
* **html, CSS, JavaScript :6/10**
* **Flutter, Kotlin :6/10**
* **Android Development :5/10**
* **Jetpack Composer :5/10**
* **Cobol :6/10**
* **‘C' :6/10**
* **FoxPro :9/10**
* **VB6 :9/10**
 |  | ExperienceHead Information TechnologyJiyo India Pvt. Ltd., Noida, UP, IndiaJune-2022 to Jan-2023* Worked alongside a team consisting of 1 Marketing Manager and 7 other members to ensure marketing messaging was in sync with the project scope by collaborating with software and marketing teams.
* Successfully launched 2 Android projects, namely NekInsan and the TaxiIndia user and driver apps, within a month of joining the company, as the management and developers were unable to do so for the past year and a half.

Project Manager*Movai Technologies Pvt. Ltd., Rajasthan, India**Mar-2021 to Mar-2022** Worked on a B2B software solution for businesses and partnered with a group of three managers (Delivery, Product & Marketing) to ensure seamless collaboration between software and marketing teams for consistent messaging.
* Successfully achieved all project objectives and met all deadlines.
* Completed five Android projects including Gizmotab user app, Gizmotab Driver, Rastey Customer App, Rastey Fleet (Driver), and Earthbowl farms app.
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| Tech. SkillsDatabase/Back End & Clouds :* **MS SQL :8/10**
* **Oracle 8 to 11G :8/10**
* **MySQL :7/10**
* **PostgreSQL :7/10**
* **Access :8/10**
* **Xml :7/10**
* **Azure :6/10**
* **AWS :6/10**
* **Firebase :6/10**
* **GCP :5/10**

Technologies/Protocols : * **Active Directory DNS :5/10**
* **DHCP :7/10**
* **Proxy Server :7/10**
* **TCP/IP :7/10**
* **IPS/IDS :5/10**
* **VPN :5/10**
* **IPSEC :5/10**
* **Policy-based routing :6/10**
* **Bandwidth shaping :6/10**
* **Active Directory DNS :5/10**

Project Management :* **Task management :7/10**
* **Prioritization :7/10**
* **Delegation :7/10**
* **Task separation :7/10**
* **Scheduling :7/10**
* **Risk management :7/10**
* **Primavera :5/10**
* **MS Project :5/10**
* **Agile :5/10**
* **Waterfall :5/10**
* **Scrum :5/10**
* **Kanban :5/10**
* **Jira :5/10**
* **Asana :5/10**

Mobile System :* **Symbol PDA :8/10**
* **Kiosk Programming :8/10**
* **Android :7/10**
 |  | EXPERIENCE CONTINUEDSr. Information Technology Manager*City Centre General Trading Company, Basra, Iraq**Aug-2014 to Feb-2021** Implemented an in-country network connecting 1 Supermarket, 1 Warehouse & 1 Hypermarket with Corporate Office via Leased Line Circuits. The network's purpose was to provide employees with local network connectivity and internet access.
* Managed a team of 150 people (including locals and other nationalities) to complete 3 IT infrastructure projects (1 Hypermarket, Supermarket & Warehouse) within budget and timeline using Agile Project Management Methodologies.
* Implemented a centralized email solution for sending daily, weekly, and monthly reports to management and staff members.
* Developed and implemented IT processes, policies, procedures, and administered of LAN & WAN System to ensure the availability, uptime, and 24/7 support of all IT systems, including handling day-to-day IT issues and protecting the network from harmful sites, malware, and viruses resulting in network uptime of 99.9%.
* Planned and implemented the Backup & Disaster Recovery Strategy for the company, reducing costs by 30% and improving disaster recovery time from hours to minutes.
* Created SQL queries, executed stored procedures, and developed reports that increased profits by 25%.
* Optimized inventory through the development of reports that identified obsolete and slow-moving items, reducing excess stock by 20% while maintaining service levels of 97%.
* As a Sr. IT Manager, installed, configured, and administered Windows Server 2008/2012 OS, Windows 7 & 10 over 80+ client-side, and performed daily backups of Oracle Database and user's important files, troubleshooting security system problems, network, database, and hardware issues, improving performance by 10% and reducing the turnaround time by 30%.
* Successfully updated and patched Operating Systems & Applications, antivirus, and Office Suite (MS Outlook & Office 365) by installing software, updating antivirus software, and upgrading office suites.
* Provided staff training on ERP Software functionality and yearly stock inventory audit.
* Developed software based on .net (3.5/4.5 & compact framework) (C# & VB.net), Oracle, MS-SQL, and MS ACCESS.

Information Technology ManagerCity Centre Commercial Company, Kurdistan, IraqJan-2009 to Mar-2014 |
| Computer Skills :* **MS Office :7/10**
* **Google Docs :7/10**
* **Social media :7/10**
* **Enterprise systems :5/10**
* **Stored procedures :7/10**
* **Analytics :7/10**
* **Filters :7/10**
* **Mail merge :7/10**
* **Rules :7/10**

Spreadsheets :* **Excel :8/10**
* **Google Sheets :8/10**
* **OpenOffice :8/10**
* **Comparative analysis :7/10**
* **Pivot tables :7/10**
* **Macros :8/10**
* **Link to database :7/10**
* **Vertical lookups :8/10**

Troubleshooting : * **Assessment**
* **system knowledge**
* **Testing**
* **Calm mindset**
* **Problem-solving**
* **Logic**
* **Critical thinking**
* **Collaboration**
* **Communication**
* **Scheduling Upgrades**
* **Equipment control**
* **Planning**
* **Analysis**
* **Conceptual skills**
* **Brainstorming**
* **Decision making**
* **Forecasting**
* **Logistics**
* **Problem solving**
* **Cost-assessment**

EducationBachelor of ArtsWilliam Carey University.May-2006 to May20093Years Diploma in Computer Science Eng.Indira Gandhi Institute of Technology & ManagementJuly-2000 to June-2003Certification in Oracle & Visual BasicSTG InternationalApril-1999 to Sep-1999PG Diploma in Computer Application*Priyadarshini Institute for Computer Aided Knowledge*July-1990 to Oct-1991HobbiesTravelling, Photography, Playing Badminton & Cricket, Cooking |  | Experience continued* Utilizing Agile Project Management Methodologies, successfully accomplished 17 IT Infrastructure projects within budget and timeline, including 13 in Erbil, 3 in Zakho, and 1 in Duhok. Managed a diverse team of 450 individuals, comprising both locals and international expats, during project execution.
* Planned and implemented in country network to connect 12 Food courts, 1 Warehouse & 5 Hypermarkets with Corporate Office using Leased Line Circuits. This network is planned and implemented to provide connectivity.
* Oversaw LAN & WAN System administration, including network layout design, application server and database configuration and maintenance.
* Installed, configured, and maintained IBM servers with OS Windows Server 2008/2012 and over 80 client-side Lenovo desktop/laptop systems.
* Set up infrastructure for Hypermarket, Supermarket, Food Court and Warehouse locations. Established processes and procedures to ensure IT system availability and uptime. Reviewed IT team deliveries and SLAs, offering 24/7 support for IT services.
* Skilled in managing daily IT issues and protecting networks from harmful sites, malwares and viruses.
* Implemented a centralized Email solution for sending regular reports to Management and staff. Developed and executed Backup and disaster recovery Strategy.
* Conducted daily backups of Oracle Database and user files. Generated Management Reports, resolved Security System, Network, Database, and Hardware issues.
* Updated and patched Operating Systems and Applications, antivirus, and Office Suite (MS-Outlook & Office 365). Trained staff on ERP Software functionality.
* Conducted yearly stock inventory audit and developed software based on .net (3.5 / 4.5 & compact framework) (C# & VB.net), Oracle, MS-SQL, and MS ACCESS.

Project ConsultantCyborg Net Solutions, Faridabad, Haryana, IndiaFeb-2007 to Dec-2008* Successfully converted FoxPro-Dos based Company Balance sheet software into Windows based (F/E VB 6.0 and MS Access 2003 as Back End).

Manager EDPSaiSatSum Computers, Faridabad, Haryana, IndiaOct 2004 to Jan 2007Successfully Corrected and Modified ERP software into (F/E VB 6.0 and MS Access 2003 as Back End).Computer ProgrammerPlasser India (P)Ltd., Faridabad, Haryana, IndiaSep-1995 to Nov-2004* I utilized FoxPro, VB6.0, SQL Server, Excel, and Crystal Reports to create software’s tailored to the specifications of Senior Management and the company's requirements. Additionally, I provided hardware and software support to the company and occasionally serviced ALC Computers located on 09-3X CSM Track maintenance machines at remote Indian Railways locations.
* I successfully installed computer hardware, operating systems, and SQL SERVER for one server and 24 clients.
* Additionally, I conducted analysis and documented various operations and procedures. I also created, administered, and backed up different databases that were necessary for the software.
* I performed data entry checks and generated MIS reports from the company database for senior management.
* I have accomplished full networking tasks, which encompassed the setup and connection of wiring, as well as the installation of switches and hubs.

Projects1. Nekinsan
* दघटना म जीवन बचाए ! खोया समान वापस िदलाए !!
* Life safety in emergency- Road accidents have been a major cause of concern across India. Every year more than 5 lakh accidents occur in India and 1.5 lakh lives are untimely lost. The first one hour immediately after the accident is called the ‘Golden Hour' during which there is the highest likelihood that prompt medical and surgical treatment will prevent death. The honorable Supreme Court has given the title of ‘Nek Insan' to any person who helps someone lying injured on the road.
* Front End : coreJava , Flutter, Kotlin (Native Android Developer)
* Back End : Python Django, Php Laravel, PostgreSql, Firebase
* Google Play Store Link :

https://play.google.com/store/apps/details?id=com.nek.insan.man.safety.india1. TransportIndia
* This app is similar to OLA / UBER/ INDRIVER except some additional features like having feature of booking Trucks & Buses.
* Front End : core Java, Flutter, Kotlin (Native Android Developer)
* Back End : Php Laravel, MySQL
1. Earthbowl farms User Application
* EARTHBOWL FARMS, family-owned farm is located on Ajmer Road, Jaipur. It is equipped with clean and airy sheds where we grow fresh green grass for our cows to graze on. All the cow's feed is grown without the use of any synthetic fertilizers, pesticides or herbicides. If any cow is sick, we keep her in a separate pen to contain the potential spread of infections, and to provide her with special care. Our farm provides top animal care in a low stress environment, with emphasis on improving animal genetics and milk production within our herd.
* COW CARE, herd is made up of 23 Holstein Friesian Cows. Once a cow comes to our farm, she becomes a part of the Earthbowl community and we work hard to keep them healthy and content. They are free to roam and graze on grass in the day, and have an open barn to rest in at night.
* Prevention measures include good nutrition, adequate colostrum to calves, clean housing, no overcrowding, vaccination and others. If any cow is required to be treated with antibiotic, we ensure that her milk is not allowed back in the milk production rotation until her milk tests free of pesticide residues.
* Keeping the cows stress free is at the heart of our practices, as the cows dry up at the end of their lactation cycle, they are taken out of rotation for sixty days before they are impregnated again. As they dry up for good, they remain on our farm, and are take care of for their entire lifetime.
* Keeping the cows stress free is at the heart of our practices, as the cows dry up at the end of their lactation cycle, they are taken out of rotation for sixty days before they are impregnated again. As they dry up for good, they remain on our farm, and are take care of for their entire lifetime.
* Cow's Diet The perfect diet for a cow to produce the most delicious milk is a mixture of hay, grain and fresh grass. We work
* MILK PROCUREMENT, cows are milked using an electronic milking equipment to avoid discomfort to them, and to prevent the milk from contamination.
* The milk is chilled immediately after milking using advanced storage equipment, which preserves the wholesomeness and the farm fresh taste of the milk. The milk with all its goodness intact, arrives at your door through our cold chain delivery system.
* QUALITY CHECKS, At Earthbowl, we believe the safety of our products is the highest priority. The key steps we take to ensure that the milk is clean, pure and of the highest quality are:
* SOMATIC CELL COUNT: this test is an indicator of herd health and milk quality. At our dairy, we make sure that our count is below 100000 cells per milliliter - the quality premium level. Antibiotic and pesticide Residual Tests: these are conducted to ensure that the milk is free of pesticides and antibiotics.
* SUSTAINABLE FARMING PRACTICES, milk is packaged in glass bottles as it is the healthiest medium to store milk. Glass is non-reactive with milk, keeping its micronutrients and flavor preserved. By using reusable glass bottles, we also minimize our carbon footprint.
* We believe that agriculture should be done in a way that does least amount of damage to environment as possible. Since we operate in Rajasthan, which lies in the drought prone areas of India, our research is focused on perfecting drip irrigation for growing the cow's feed - so that water is conserved till the very last drop.
* Google play store link:

https://play.google.com/store/apps/details?id=user.earthbowlfarms.com.earthbowlfarms1. GizmoTab Driver Application
* The user Request for a machine and then that request goes to driver app and driver accept the machine request and start giving service to that user.
* Google play store link:

https://play.google.com/store/apps/details?id=com.gizmotab.driver.app 1. GizmoTab User Application
* Our principal strength is our capability to satisfy our customer's different equipment needs. We maintain a strong fleet of heavy equipment's such as excavators, forklifts, wheel loader, backhoe loader and a variety of cranes such as telescopic, Farana, hydra, crawler & truck mounted. Our rental fleet comprises of equipment's which we rent from our suppliers.
* We concentrate in continuously working & improving quality of equipment & delivering our utmost service. We strive to be a professional & efficient business partner to our vendors. Our equipment rental provision provides quality equipment fleet &
* Google play store link:

https://play.google.com/store/apps/details?id=com.gizmotab.user |

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|  |  | 1. Rastey Customer Application
* Rastey, is one of the leading chauffeurs driven car rental with Intercity (outstation) and Intra city (Full/half day) services. We are committed to provide best experience in Ground commuting to all our customers. Covering 58 cities with 15000 cabs and we are already providing our services to 150+ corporates, doing 5000 rides a day.
* Rastey app allows you to conveniently book and manage your intercity or intracity travel
* Google Play Store Link:

https://play.google.com/store/apps/details?id=com.rastey1. Rastey Fleet Flutter Application and Native Application
* Fast & Reliable Source to Find Quality Taxi Service Anywhere You Need.
* At Rastey, We Aim to Help People Reach Their Destination in Time and With Ease.
* Google Play Store Link:

https://play.google.com/store/apps/details?id=com.rastey.driverCity Centre General Trading Company.1. Type : IT Infrastructure
* I have accomplished 19 IT Infrastructure projects for Hypermarket & Restaurant, distributed among various locations in Iraq, including 13 in Erbil, 3 in Zakho, 1 in Duhok, and 2 in Basra. My responsibilities included the successful installation and implementation of ERP Software in all these locations. I also trained local (Kurdish & Iraqi) as well as other nationality staff for Front End cashier job and Back-office staff for using Vision 2000 (Retail & Logistics) ERP Software, Micro events food court ERP Software in Erbil and Zakho, Kurdistan, Iraq.
1. Software : ECC Reports
* (Developed, Compiled and Implemented)
* Hardware : X86 & x64 .net framework: 3.5 to 4.6
* Front End : VS 2008/ VS 2013/ VS 2017
* Back End : Oracle 10g & MS Access
* 3rd Party Tool : Devart for Oracle
1. Software : AutoRepoEmail
* (Developed, Compiled and Implemented)
* Hardware : X86 & x64 .net framework: 3.5 to 4.6
* Front End : VS 2008/ VS 2013/ VS 2017
* Back End : Oracle 10g & MS Access
* 3rd Party Tool : Devart for Oracle
1. Software : PDAInvtMan
* (Developed, Compiled and Implemented)
* Hardware : Symbol PDA MC3900 nd MC 3090
* OS : Windows Embedded 5,6 & 7)
* Front End : VS 2008 .net compact framework
* Back End : Oracle 10g
* 3rd Party Tool : Devart for Oracle and Mobile.
1. Software : Price Checker
* (Developed, Compiled and Implemented)
* Hardware : Symbol Kiosk MK500
* OS : Windows Embedded 6 & 7
* Front End : VS 2008 .net compact framework
* Back End : Oracle 10g
* 3rd Party Tool : Devart for Oracle and Mobile.
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