**Lakhan Tanwani**

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**Professional Experience:**

* Lakhan has 5.8 years of overall experience working as **SAP Basis Consultant** in client-based support projects.
* Good hands-on Kernel, Host Agent & Web Dispatcher Upgrade.
* Changed Time Zone settings in Net Weaver systems. DAA installation. HANA DB administration & parameter setup.
* Client administration which includes creation, deletion, export, and import.
* ST-PI, ST-API upgrade, components upgrade, add on installation & Vertex Installation.
* Creating new RFC connection and maintain RFC connections.
* Daily administrative tasks include frequently monitoring systems using SM50, SM21, SM66 and other tools. Analyzed logs, Work processes and other system resources.
* Strust certificate, PI channel switch, start stop of application and DB in clustered environment.
* Maintaining system profile parameters and dynamically customizing profile parameters.
* Strong Knowledge on Service marketplace to Download the Various Support Packages, Kernel package, Reporting error messages to SAP, Generating License. SSCR keys etc.
* Worked on multiple File system utilization alerts.
* Note implementation using SNOTE.
* HANA Revision Upgrade.
* Updating service accounts passwords & updating them in Kee pass
* Printer Configuration. Monitoring SOST emails sending and troubleshooting.
* Applying patches and add-ons through SPAM/SAINT.
* Performing Pre & Post System Refresh activities along with DB restore for MSSQL.

**Professional Summary:**

**HCLTech** (**Senior Specialist** from 09th March 2022 to 28th August 2023 )

**Skills:** ECC, S/4 , PO, UNIX, LINUX, HANA , S4

**Roles:**

* Worked on **Azure** systems & administration. File system alerts, Snoozing system issues.
* Worked on **client facing** role which involves daily interacting with customer manager, end users & coordinating with different infrastructure teams .
* ST-PI, ST-API upgrade, HR pack upgrade, component upgrade using SPAM/SAINT.
* Vertex & BSI factory upgrade.
* Worked on HANA log & data full issues.
* Worked on multiple **File system** utilization alerts.
* Expert in **Rolling Node** restart.
* PI communication **channel switch** to avoid outage for maintenance activities.
* Good hands-on Kernel, Host Agent & Web Dispatcher Kernel Upgrade.
* Working on **TPO recommendation** like parameter update using HANA studio.
* Creating new RFC connection and maintain RFC connections.
* Worked on File system check **scripts** for Linux/unix.
* Examining & validating the database health using health monitors and benchmarks
* Maintaining system profile parameters and dynamically customizing profile parameters.
* Solved day-to-day user problems and troubleshooting.
* Good exposure on ECC & BO Folio installation.

**Infosys** (**Associate Consultant** from 11th Nov 2021 to 08th Mar 2022.)

**Skills:** HANA ,Linux,ECC, BI,PI, HANA Studio

**Roles:**

* R/3 and WTS connection open for SAP Systems.
* Monitor and update OSS Messages in Service Market Place.
* Conducting POC for installation and administrative tasks of HANA 2.0
* Note implementation using SNOTE.
* Updating service accounts passwords & updating them in Kee pass
* Performing Pre & Post System Refresh activities.
* Monitoring Background jobs and change jobs frequency.
* Daily administrative tasks include frequently monitoring systems using SM50, SM21, SM66 and other tools. Analyzed logs, Work processes and other system resources.
* Strong Knowledge on Service market Place to Download the Various Support Packages, Kernel package, Reporting error messages to SAP, Generating License. SSCR keys etc.
* Solved day-to-day user problems and troubleshooting.
* Printer Configuration.
* Monitoring SOST emails sending and troubleshooting.
* Applying patches and add-ons through SPAM/SAINT.
* Worked in 24/7 environments extensively to monitor and provide required services.
* Monitoring activities like system status, analyzing system logs, system traces, SAP System Buffers and Database Buffers, workload analysis.
* Scheduled standard background jobs periodically.

**TCS** (**Business Process Lead** from 28th July 2021 to 9th Nov 2021).

**Skills:** Windows, Linux, ECC, BI,PI, Charm

**Roles:**

* Created and maintained documentation related to production batch jobs and system maintenance.
* Experience in SAP Add-on upgrade, Support package upgrade
* Good Knowledge in analyzing system performance issues, client copy and System Refresh.
* Monitored all SAP systems: work processes, users, system logs, short dumps, logs, developer traces, system traces, disk space and successful backup completion.
* Checked daily logs in all SAP systems for remote function calls, database growth, programming failure dumps, and/or fail batch jobs.
* Supported after-hours scheduled downtime for maintenance and upgrades in SAP systems.

**Birlasoft** (Technical Consultant from May 9th 2019 to 23rd July 2021)

**Skills :** SQL, Windows, ECC,BI, GW,PI,SOLMAN**.**

**Roles:**

* Involved in System Monthly Maintenance activities to perform Supports or any changes.
* Worked on incidents with end users, Service desk and different teams.
* Performed **Database Refresh**/**System Copy** Pre Steps and Post Steps activities.
* Performed **Export/Import** of Client Data from Sandbox to Quality.
* Performed activities including patch and Kernel upgrade.
* Proficient in performing **Client Copy/Client creation**
* Database refresh from Production to Quality as per the requirement.
* Ability to transport change requests and resolve transport issues.
* Change the parameter in the profile as and when required (RZ10 & RZ11).
* Experience in database (MSSQL) OS (Windows server) administration.
* Regular **end-user interaction** for various BASIS related issues or performance related issues.
* File System Monitoring through SAP and OS level.
* Producing management information for incidents (Management Notification) or RCA of issue.
* Worked on Maintenance / Patching activity following the Application Reboot Sequence
* Having experience in file System administration.
* Having knowledge of Ticketing tools like **Service Now, Bridge Clarify, HP ALM**.
* Experience meeting deadlines and managing multiple priorities.
* Portal System Administration.

**Accenture Solutions** (Associate Software Engineer from 23rd March 2018 to 8th May 2019

**Roles:**

* Working with multiple releases at a time.
* Sending the heads up/ deployment planner to all components and follow up until deployment completion from the component teams.
* Handling/chasing around 90+ component teams in every release for deployments.
* Deployment planner preparation.
* Weekly Sprint Heads up deployment activities to component teams.
* Weekly planned sync activities for multiple environments.
* Follow up and approving DR’s.
* Chasing the component teams for deployment updates/Status.
* Build target chasing by the EOD Release.
* Sending the final build target to client before release going to live.
* Weekly calls with Leads/Clients.
* Leading the Data refresh and LIMS activities.
* Expert knowledge on incident management, Problem management, Change management.

**Qualification:**

Bachelor of Engineering (B.E.), full time course from the RMD Sinhgad School of Engineering, affiliated to the University of Pune.

**Declaration:**

I Mr. Lakhan Arjun Tanwani, hereby declare that the information provided above is true to the best of my knowledge.

Place:

Date: Lakhan Tanwani