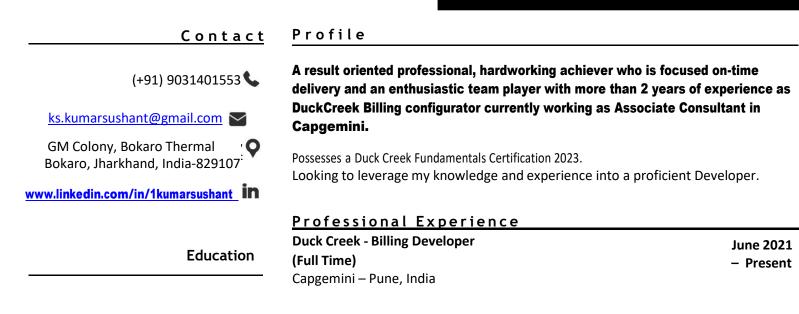
# **KUMAR SUSHANT**

## DUCK CREEK BILLING DEVELOPER



### (July 2017- June 2021) <u>B.Tech (7.2 CGPA)</u> Mechanical Engineering ITER, SOA UNIVERSITY – Bhubaneswar, India

#### (Apr 2015-Apr 2017) Intermediate (73%) Vikas Vidyaniketan, Visakhapatnam

(Apr 2002- Apr 2016) Matriculation (9 CGPA)

DAV Public School, Sawang – Gomia, India

## Key Skills

Manuscripts, Skins, Transforms, Duck Creek-Billing, XML, DBMS, Example Author, Example Express, Example Util, Trace Monitor.

#### Certifications

Duck Creek Fundamentals Certification 2023

## The Hollard Insurance Company Pty Ltd (Client)

- Exposure to Duck Creek Billing Application with knowledge in DCT suites Example Author, Example Server, Example Express, Trace Monitor, Example Util.
- Demonstrating high quality of work, reduction of rework & defects, On-time delivery, showcasing the use of best practices with proposed improvements.
- Creating and implementing different billing functionalities independently which included
  - > Pay Plan configuration for Direct Bill.
  - Policy to Billing Integration (One shot setup & Receivables configuration).
  - > Overriding Installments using schedule Override plan configuration.
  - LockBox Payments
  - > API & Query Framework
  - > Working with credit card integration including opening of Iframe.
  - Working with Billing Roles and privileges and included making of script to run via Example Util.
  - Working with Database Pre-Events.
  - Defect fixing.
- □ Responsible for problem fixing, defect fixing and defect tracking.
- Performing unit tests, debugs and correction of manuscript issues using MS-Cop following best practices.
- Responsible for documenting the solution approach and technical approach.
- Responsible for creating the base defect write-ups, which were shared with the Duck Creek team for reporting the base issues.

#### AVANT MUTUAL GROUP LIMITED (Client)

- Exposure to Duck Creek Billing Application with knowledge in DCT suites Example Author, Example Server, Example Express, Trace Monitor, Example Util.
- Demonstrating high quality of work, reduction of rework & defects, On-time delivery, showcasing the use of best practices with proposed improvements.
- Creating and implementing different billing functionalities independently which included
  - Policy Billing Integration.
  - Configuration of different transactions (NBUS, RNEW, ENDT) with custom requirements.
  - > Overriding installments using schedule Override plan configuration.
  - Working on Invoices.
  - > Working on payments and payment reversal.
  - Defect Fixing.
- Performing unit tests, debugs and correction of manuscript issues using
  MS-Cop following best practices.

Business Marketing Intern (Intern)	Aug 2020
The Go-To-Guy (Hyderabad, India)	– Sep 2020

- Collaborated with creative team to develop social messaging for different line-ofbusiness campaigns.
- □ Gained functional overview of daily development activities.
- □ Excellent interpersonal skills and customer service focus.
- □ Maintaining and reviewing database of wide range of customers.