




JAYA BHARGAVA

SAP Fieldglass SME

CONTACT

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Hyderabad, India 

EDUCATION

MBA – Indian Institute of
Business Management

BCA – SMKS Educational institute

GNIT – National Institute of
Information Technology

SKILLS

SFTP
ServiceNow
Azure Dev Ops
MS Office

CAREER OBJECTIVE

To scale new height of success with knowledge, experience, hard work and dedication to leave mark of excellence on every step. To ensure every technological and organizational challenge result into outstanding output for the benefit of the organization associated with.

WORKING EXPERIENCE

Senior Analyst

Deloitte Supporting Services Pvt Ltd., Hyderabad
(Aug 2019 – current)

- Techno-Functional Implementation and Support consultant for the project SAP Fieldglass (For Contingent Workforce and SOW module).
- Perform Fieldglass system configuration, craft, and execute test plans, administer application, and provide tier 3 support.
- Worked on E2E delivery (Requirement gathering, Fit-Gap Analysis, Design, SIT, UAT, Hyper care, Go-Live) of SAP Fieldglass system & process changes.
- Have good understanding, troubleshooting of SAP Fieldglass Integration related issues & connectors (Bulk-uploads).
- Monitoring and handling errors with all Inbound/Outbound integrations.
- Set up, manage, and troubleshoot integrations working with internal and external partner teams
- Responsible for identifying system enhancements, preparing documentation, testing instance enhancements, and implementing them in Production.
- Detailed assessment of functionalities in each module of the application.

Analyst

Deloitte Consulting Ltd., Hyderabad

(December 2014 – August 2019)

- Lead compliance & BGV process areas and handle queries/escalations.
- Partner with the project teams/managers/practice leads to understand the requirements.
- Build a network of Leaders, recruiters, Vendors, and other teams to conduct regular connects to develop understanding of on-ground dynamics.
- Collaborate with practice leadership to assess needs, develop strategy, and implement work plans to fulfil the contingent workforce requirements of various practice areas.
- Set high recruitment standards, always taking into consideration of operational excellence and compliance.
- Building and deploying audit mechanism for the team to be 100% compliant.
- Developed expertise and knowledge in process related applications to ensure consistent delivery of outstanding services.

HR Executive

Coastal Projects Pvt Ltd., Hyderabad

(June 2012 – December 2014)

- Understanding manpower requisition from the department and arranging technical interview and coordinating with the concerned person.
- Recruiting (IT & Non-IT), Screening & Selecting the shortlisted candidates.
- Process new employees through the company orientation program which includes company rules, regulations, culture etc.
- Provide support to employees in various HR-related topics such as leaves and compensation and resolve any issues that may arise.
- Gather and analyze data with useful HR metrics, like time to hire and employee turnover rates.
- Organize quarterly and annual employee performance reviews.