


# JAYA TAMIIL SELVAN

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## Summary

SENIOR MANAGEMENT PROFESSIONAL

IT Infrastructure Head | Program/ Greenfield Project Management |  
| Cloud Transition | Global Service Delivery-ITIL | Helpdesk Support |  
| Data Center Operations | Digital Transformation / R&D |

### PROFESSIONAL SNAPSHOT

- Valued Technology Partner: Offering 22+ years of comprehensive Global Onshore & Offshore experience, IT Operations, including IT Budgets, IT Policy/ SOPs Formulation, Outsourcing, Vendor Negotiations, Purchase, IT Security, Disaster Recovery & Business Continuity Planning for smooth operations
- Track record of success in setting up, configuration & maintaining a secure, scalable & highly available multi-platform IT Infrastructure including Network Administration- LAN/WAN/VLAN, Cloud, Firewall, Servers, Hardware, Software, IT Service Management, ERP & VoIP Systems, for effectively meeting current & future business needs.
- Administered Data Centre Operations for over a large user base and maintained data center servers/backup operations for integration of new systems with the existing systems, Virtualization (VMWare, Hyper V)
- Turnaround & Change Agent: Credited for driving IT / Digital Transformation and transition from legacy systems to new IT solutions, thus making the organizations future-ready in rapid-change environments.
- Provided robust Incident, Problem, Configuration, Change, Release Management, and Technical Support as per ITIL guidelines, SLAs, and TAT norms with excellent IT Management & Service Delivery.
- Spearheaded the Group's IT Infra, working on projects such as SDWAN, O/M365, Data Center Build and Migration, AV New Technology Deployment, and Critical Applications Migration to Cloud (Azure, AWS & GCP); worked in SAP-HANA for the approval process – PR/PO and Payment.

## Experience

### Head of Information Technology

Amararaja Batteries Limited

May 2021 - Sep 2022 (1 year 5 months)

IT Strategy Planning & Execution: Devising an IT architecture strategy, operational excellence framework, directing all phases of operations entailing control of operating and capital costs, technology implementation, transition, and service delivery

Budgeting, Cost & Resource Optimization: Planning & managing IT Infrastructure Budget and Investments on a country level, including consolidating the IT infrastructure budget for all sites. Ensuring cost savings in providing the right solutions to the management on time

- ▶ Performed IT Infrastructure Architectural Assessments and created technical solution design documents, architectural overview diagrams, operational models, and deployment models for IT infrastructure and application engagements
- ▶ Determined Career Paths for team based on employee and company requirements, set targets & performance appraisals for them
- ▶ Successfully built IT Infrastructure for new Head Office of Amara Raja Group with budget of 2 crores, as well as front-led:
  - New Data Center built up with Tier 2/3 Standards
  - New VC Technology set-up at new Head Office with a budget of 2.5 crores
  - SDWAN solution finalization and planning for deployment

## **India IT Infrastructure Manager**

Valeo

Mar 2006 - May 2021 (15 years 3 months)

- ▶ IT Infrastructure Management: Organizing and managing the deployment of country-wide IT Infrastructure and ensuring performance and reliability of IT support on a country level. Promoting innovation at National Level, driving changes & supporting R&D technical standards
- ▶ Data Center Operations: Managing Data Centers over a large user base and maintaining data center servers/backup operations for integration of new systems with the existing systems
- ▶ Cloud Migration: Providing round-the-clock advisory support to the Data Centre Operations Management, Cloud Strategy, and Migration from On-prem Applications to Private/Public Cloud (AWS/Azure), ensuring safe, secure network
- ▶ Project & Site Management: Validating IT IAR for all sites and ensuring timely Global Site Approvals leading a complete portfolio of projects, including budgeting, planning, vendor selection, and execution. Implementing project plans within pre-set budgets and deadlines
- ▶ Vendor / Partner Engagements: Engaging National IT Outsourcers, implementing respective SLA per confidentiality terms, and deploying standard group infrastructure within sites. Finalizing vendors in connection with the technical aspects of IT infrastructure
- ▶ Incident /Problem/ Change Management: Coordinating with project counterparts, including proactive problem management, daily change management, and incident management. Managed incidents that were not treated by outsourcers & ensured confidentiality of information
- ▶ Led and managed IT Infrastructure for six sites in PAN India- Shared Service Center (Including 2 R&D Centers) with 4000 system users and drove IT Services Improvement at all locations. Led a team of 20+ members and ensured proper employee development in line with organizational goals

▶ Projects Handled

- Central IT Helpdesk Outsourcing

- One India Payroll
- Network Access Control 802.1 Network Security
- TISAX Audit
- Transition of 1500 Users to New Location with New IT Infrastructure in Chennai R&D Center

## **Information Technology Engineer**

Schnacker Motherson Automotive Technologies & Engineering

Mar 2005 - Feb 2006 (1 year)

► Provided IT support, ERP(MFG/PRO) & managed the site during the tenure at Schefenacker Mother son.

## **Customer Support Engineer**

Precision Infomatic (M) Private limited

Sep 1999 - Feb 2005 (5 years 6 months)

Customer support for hardware (Desktops, Laptops and Servers)

Supported major automobile industry like Hyundai, Hindustan Motors etc.

## **Education**

### **Birla Institute of Technology and Science, Pilani**

M.Tech, Computing Systems and Infrastructure

2019 - 2021

Computing Systems and Infrastructure from BITS Pilani

### **Pondicherry University**

MBA, International Business

2017 - 2019

### **Government College of Engineering, Salem**

BE, Electronics & Communication

1995 - 1999

## **Licenses & Certifications**

### **PRINCE2® Foundation Certification Training**

### **Bullet Proof Manager - Crestcom International**

### **VMWare**

### **ITIL Service Operation**

 **ITIL Foundation Level**

 **ISO 27001 Lead Auditor - Information Security Certification** - ISO - International Organization for Standardization


 **Cisco Certified Network Associate Routing and Switching (CCNA)** - Cisco  
Issued Jul 2004 - Expires Jun 2009


 **PMP® Certification Training Course** - ShriLearning  
1004479

## Skills

VMware • Hyper-V • Storage • IT Service Management • Active Directory • Budgeting • IT Operations Management • IT Project Implementation • Network Performance Management • Information Security

## Honors & Awards

 **Green Field Project - IT Infrastructure** - Valeo  
2015  
Deployment and Implementation of IT infrastructure for huge clutch manufacturing company(Valeo)

 **15 Years service** - Valeo  
Apr 2021  
Got 15 years' service recognition from Mangement