**HRISHIKESH PRAMOD KATTI**

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Snapshot:

* Total 14+ years of experience in IT industry.
* Presently working in TCS, Pune as a senior SAP Technical Consultant.
* 9+ years of experience in SAP CRM 7.0, 4 years of experience in SAP ECC 6.0. 6 months of experience in Java/J2EE Web application support.
* Working voluntarily within TCS for Salesforce Application Development and support.
* Worked as a SAP CRM Technical consultant in a client facing role (onsite UK) for one year 2018-19.
* Experience in Implementation/Rollouts, Data Migration and Support projects.
* Experience in Technical Areas of Core and Advanced ABAP, CRM ABAP, and functional areas pf SAP CRM Modules - Marketing and Service, SAP ECC – SD and MM.

Project Skills

* Skilled in Solution Designing, Requirement Gathering, Mapping Business Processes to Technical Developments, Testing, Data Analysis and Modelling.
* Working closely with Business Analysts, Solution Architects, Functional Consultants and Business users for managing requirements and providing the solutions to the customers.
* Working as a Lead & mentor for team of 5 to 10 technical and functional consultants since last 3 years.

Certifications:

* Salesforce Platform Developer I Certification in June 2023.
* SAP Certified Development Associate - ABAP with SAP NetWeaver 7.50 in May 2022
* Oracle Certified Professional Java SE 6 Programmer in June 2009.

Domain Experience

* Medical and Healthcare Manufacturing.
* Automobile and Manufacturing Industries.
* Retails Manufacturing.

SAP and Salesforce Skills:

* Good understanding of MVC Architecture, CRM One-Order Framework, Middleware, CRM Web-UI.
* Worked on Interface Development between SAP CRM and Salesforce using SAP-OData Services and SOAP Webservices.
* Worked on Core ABAP Objects like – Reports, Smartforms, User-Exits, Function-Modules, BAPIs, RFCs
* Worked on Advanced ABAP Objects – ABAP OOPS, BADIs, Implicit and Explicit Enhancements, Enhancement Spots and CRM Enhancement Techniques like AET, Product Set Types.
* Involved in Data Migration activities using CRM XIF Adaptor Tool and SAP BODS.
* Worked on development of SAP HANA Technical Objects like CDS Views, AMDP.
* Good understanding of Salesforce Development – Apex Programming: Classes and Triggers, Apex Testing, Apex Callouts, Asynchronous Apex, SOQL and SOSL, Collections, Lightning Web Component (LWC), Data Security (Org-wide defaults, Sharing Rules). Declarative Tools: Flow Builders, Process Builder, Validation Rules, Object Relationships.

Experience Summary

October 2019 – till date: TCS, Pune

**SAP CRM and Salesforce Support Project: Olympus Medical System (Europe)**

**Present Designation: Associate Consultant**

**Role:** Senior SAP CRM Technical Consultant.

**Responsibilities:**

* Involved in understanding the diverse business processes and requirement gathering for the same by co-ordinating with different stakeholders of the project.
* Involved in Roll-Out and Support of CRM Service Processes like Service Orders, Service Contracts, Service Confirmation, Accounts and IBase Management, Equipment/Products Management.
* Implemented complex OData Services in SAP CRM to integrate with Salesforce CRM.
* Worked on CRM Middleware Techniques like BDocs monitoring and debugging, enhancement to standard BDocs.
* Worked on enhancements techniques like CRM BADIs, Product Set-Types, AET etc.
* Worked on Interface Designing and Development using ALE/IDOC and SAP Web-Services.
* Worked on CRM Web-UI developments, Transaction Actions and CRM Events etc.
* Worked on Development of Complex Custom Reports for various CRM backend processes.
* Involved in Mentoring and guiding technical as well as functional team members for the Change Requests, Incidents and Defects and Testing.
* Documentation – Solution Design Documents including Functional and Technical Specifications, Unit Tests.
* Working voluntarily as a Salesforce developer for Olympus ACE project’s support activities.

February 2014 – September 2019: TCS, Pune

**SAP CRM Project: Jaguar Land Rover (UK /Europe)**

**Designation: Assistant Consultant**

**Role:** Senior SAP CRM Technical Consultant.

**Responsibilities:**

* Involved in Implementation and Roll-Out of CRM Marketing Processes like Campaign, Segmentation and Lead Management.
* Implemented High Volume Segmentation using HANA Data Modelling Techniques like AMDP, Calculation and Analytical Views, CDS views etc.
* Also worked on CRM enhancements techniques like CRM BADIs, Transaction Actions and Rule Policies, Product Set-Types, AET etc.
* Worked on Interface Designing and Development using ALE/IDOC and SAP Web-Services.
* Worked on CRM Web-UI developments.
* Worked on Data Migration Activities using ALE/IDOC, XIF Adaptor and BODS tool.
* Involved in Support for CRM to BI/BW Data Transfer Activities for which CRM Middleware techniques (BDOCs) are used.
* Developed complex reports using CRM One Order Model.
* Documentation – Technical Specifications, Unit Test, Regression Test, Integration Test Documents.

October 2012 – February 2014: Cognizant Technology Solutions, Pune

**SAP ECC Project: Philips (Europe)**

Philips CF/CT (Corporate Function and Corporate Technologies) was a change management project, for the Philips Consumer Goods This project involved implementation for Asset Accounting module as well as enhancements to standard MM, SD, and FI Processes.

**Role/Designation:** ERP Consultant (SAP ABAP Technical Consultant).

**Responsibilities:**

* Involved in Requirement and Functional Specifications analysis documents.
* Involved in Conversion of custom procedural ABAP programs into Objects Orient ABAP Programs (OOPs). Development of custom BADIs to make customer exits re-usable.
* Developed Custom Outbound Interface programs using ALE-IDOC
* Involved in enhancing standard SAP transactions VF04, VA01 using SD specific User Exits and Routines.
* Involved in enhancing standard LSMW by writing custom validation program for Asset Accounting module.

January-2010 to October 2012: Tata Technologies, Pune

**SAP ECC Project: Jaguar and Landrover VMS (Vehicle Management System).**

VMS system used for JLR NSC France and China market was rolled out on completely new Landscape for 2 other markets Germany and North America.

**Role:**

SAP ABAP Technical Consultant.

**Responsibilities:**

* Involved in Requirement and Functional Specifications analysis documents.
* Designed and developed ‘Core N Common’ custom Report programs, interface programs, Smartforms and Module pool programs considering the different requirements of different countries.
* Involved in Development of custom BAPIs for interfacing with legacy systems.
* Involved in Development of custom Inbound and outbound IDOCs interfaces (For transferring FI, and VMS related data from and to legacy interfaces).
* Involved in Development of custom report and module pool programs for triggering IDOCs for outbound interfaces.
* Developed programs for Dynamic Data Updation in MS-Excel using BDS (Business Document Services).
* Involved in Development of new custom actions of VMS.
* Involved in Enhancement to standard FI transactions using BTEs (Business Transaction Events).
* Developed Custom Auto-Mail generation programs for: - Customer/Vendor FI statements, Interface Data tracking for entire VMS.
* Involved in enhancing standard SD routines used for Sales Orders, Quotations, and Outgoing Invoice documents.
* Involved in Enhancements to standard BAPIs by applying SAP notes.
* Documentation: Technical Specifications, Unit Test documents.

June-2009 to December 2009: Tata Technologies, Pune

**Java/J2EE Project: Chrysler US**

Worked in Chrysler project on eDesign web application. eDesign was a web-based collaborative document storage system with workflow capability. It provides a secure central location for users to keep documents. Additional attributes are stored for each document & its container making it easy to search, sort, and filter documents and containers.

**Role**

* Java/J2EE Developer.

**Responsibilities:**

* Developed User interface for data retrieval and presentation using Servlets, JSPs, HTML and JavaScript.
* Written complex SQL queries, Stored Procedures, and Triggers.
* Project Documentation - Designing E-R Diagrams, UML diagrams, Database Diagrams using Microsoft Visio 2003.

**Academics:**

* **MSc Computer Science – First Class (68%)** (Pune University) 2007-2009.
* **BSc Computer Science – Distinction (75%)**( Pune University) 2004-2007.
* **Higher Secondary 12th (71%)** (Maharashtra Board HSC) 2004
* **Secondary Highschool 10th (82%)** (Maharashtra SSC Board) 2002

**Extra-Curricular Activities:**

* Member of ‘Art of Living Foundation’ since June 2019 and working as a volunteer in Yoga training programs, social gatherings, and public events.
* Amateur Piano/Synthesizer player and singer.
* Amateur learner of Astronomy/Astrophysics, Hindu Scriptures, Indian Mythology.

**Personal Details:**

Date of Birth : 12th June 1986

Language Skills : English, Hindi, Marathi, Kannada.

Passport : R8615332

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