

HIMANI SHARMA



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I am a highly motivated and **3x Salesforce Certified Salesforce Developer** with **1 year of hands-on experience** crafting and implementing robust solutions within the Salesforce ecosystem. I bring proficiency in declarative development, Apex coding, and Lightning Web Components (LWC). My track record showcases seamless collaboration on real-world projects, where I actively contributed to the development of Apex triggers, classes, and batch processes. My commitment to excellence, combined with a passion for staying current on the latest Salesforce trends, positions me as a valuable contributor to the success of forward-thinking Salesforce development initiatives.

CERTIFICATIONS

1. Salesforce Certified Associate
2. Salesforce Certified Administrator
3. Salesforce Certified Platform Developer 1

SKILLS

- Apex Development
- Apex Triggers
- LWC
- Visualforce
- Automation – Flows
- Data Loader
- Reports and dashboards
- SOQL
- Test Classes
- Asynchronous apex
- Aura
- Security and Sharing model
- SFDC Data Model

PROFESSIONAL SUMMARY

- Proficient in automating the business processes using **Validation Rules** and **Approval Process**.
 - Built **Screen flows** and **Record Triggered** flows
 - Worked on **Auto Response rules, Assignment Rules and Escalation Rules**.
 - Have worked on various collections in salesforce apex like **List, Set, Map**.
 - Involved in creating **Triggers** and **Async operations** like **Future, Queueable Apex, Batch Apex and Schedule Apex**.
 - Have written **Test Classes** for various triggers
 - Have knowledge of **SOQL, SOSL, Custom setting, Custom metadata and Custom Labels**.
 - Created **Aura components Visualforce components, LWC components**.
 - Created and called **apex controllers** for fetching data and performed various business logics in that. Have experience in **Configuration, Customization and Development** in Salesforce.
 - Have sound knowledge of **Apex, Apex Triggers, Aura, Visualforce and LWC**.
 - Have understanding of **Application, Objects, Tabs, Fields, Users, Profiles** in Salesforce.
 - Involved in creating **Profiles, Record types, Page Layouts, Reports and Dashboards** according to the project requirement.
 - Have a good understanding of various relationships in salesforce like **Master Detail, Lookup Relationships, Junction objects, Rollup Summary, Formula fields**.
 - Have expertise in implementing the security model of salesforce using **Profile, Permission sets, OWD, Sharing Rules** sharing model.
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EXPERIENCE

Salesforce Developer Trainee | Techila Global Services | Pune

Jan 2023 - present | 1 year

As a Salesforce Developer Trainee at Company Techila Global Services, I have:

- Completed intensive Salesforce training program, gaining foundational knowledge in declarative development, Apex coding, and Lightning Web Components.
- Contributed to real-world projects under the guidance of senior developers, actively participating in the development of Apex triggers, classes, and batch processes.
- Developed Aura, Visualforce and Lightning Web Components to enhance user interfaces and provide dynamic functionalities.
- Acquired hands-on experience in Salesforce data migration, ensuring seamless transfer and integrity of data between instances.
- Built screen flows and record triggered flows.
- Executed comprehensive testing procedures, validating the functionality and integrity of Apex code and customizations
- Maintained documentation of configurations, code implementations, and best practices.

Salesforce Quality Analyst | Techila Global Services | Pune

Jan 2022 – Jan 2023 | 1 year

As a Salesforce Quality Analyst at Company Techila Global Services, I've contributed to the success of Salesforce projects through meticulous testing and quality assurance practices. Key projects of my 1 year include:

Project | Appointiv

Appointiv is dynamic booking engine providing a seamless and efficient appointment booking experience. It uses a web form to book appointments. It has a confirmation email system, complete with reschedule and cancellation links and calendar syncs for enhanced customer engagement.

Roles and responsibilities:

- Conducted comprehensive analysis of project requirements and collaborated with stakeholders to ensure clarity and alignment.
- Developed comprehensive test plans, executed test cases, and ensured test coverage for functional and non-functional aspects. Verified the quality of Salesforce customizations and configurations.
- Utilized tools like Jira for defect tracking, facilitating effective communication with development teams.
- Coordinated user acceptance testing sessions and addressed user feedback for seamless transitions to production.
- Contributed to process improvement initiatives and maintained detailed documentation of testing activities.
- Participated in knowledge-sharing sessions and mentored junior team members.

Project | ICS

It is a project for the Indian Cancer Society, orchestrating a comprehensive screening process using Salesforce. It involved patients with a probable case of cancer and tracking their journey using a flow set up in between patients, hospitals, and agents at various stages of the process. A structured follow-up system was used, ensuring obtaining real-time status updates on patients.

Roles and responsibilities:

- Collaborate with stakeholders and business analysts to understand and analyze project requirements.
 - Participate in requirement review sessions to ensure clarity and alignment with business objectives.
 - Define testing strategies based on project scope, requirements, and timelines.
 - Identified, documented, and tracked defects, working closely with development teams to ensure timely resolution.
 - Maintained detailed documentation of test cases, scenarios, and testing results ensuring accuracy and traceability.
 - Actively participated in knowledge-sharing sessions, mentoring junior team members.
 - Identified opportunities for process improvement and implemented best practices for efficient QA processes.
 - Prepare and present reports on testing progress, defect status, and overall quality metrics to project stakeholders.
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EDUCATION

Bachelor of Engineering || Brindavan College of Engineering

Aug 2016 - September 2020

CGPA – 7

Senior Secondary School (12th) || Shivpuri Public School

June 2016

CBSE Board - 72%

Higher Secondary School (10th) || Vignan Vidyalayam High School

June 2014

CGPA – 9.2

LANGUAGES KNOWN

- English
 - Hindi
 - Telugu
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HOBBIES

- Badminton
- Sudoku
- Watching documentaries and shows
- Trekking