



Greeshma Kokade

Test Lead



Software Test Lead with over 14 years of experience in software testing. Experience in testing applications developed in Java, .Net and Mainframe technologies related to various domains like Banking, Retail, Insurance, Manufacturing and Telecom.

PERSONAL INFORMATION



Email
gree91987@gmail.com

Mobile
9765820722

Total work experience
14 years

CORE COMPETENCIES

- Manual Testing
- SQL
- ETL Testing
- Compatibility Testing
- Test Case Preparation
- Test Plan Preparation
- Defect Management
- Test Execution
- ALM
- JIRA
- Postman
- API Testing
- Database Testing
- Black Box Testing
- Android Testing
- Team Leading
- ETL Testing

PROFILE SUMMARY

- Led large projects, ensured delivery of critical time-to-market projects; gained experience in international client management and offshore/onsite coordination with experience in Agile and waterfall model
- Rich exposure in Testing Strategies, Test Case Design, Test case Execution, Defect Reporting, RTM mapping with expertise in running projects in Agile-sprint model integrating with JIRA and Confluence
- Technical expertise in managing STLC entailing scripting, analysis & implementation of test scripts, test cases, test processes, defect reporting, bug tracking and report generation of different applications / products
- Over 13 years of experience in leading delivery of complex project in Functional, Black Box Testing, Regression Testing, Integration Testing, Data Warehouse Testing, Multi Browser Testing, Migration Testing and System Testing with domain expertise in Banking, Retail, Manufacturing, Insurance and Telecom.

EDUCATION

- 2008 B.Tech/B.E.
Goa University
- 2004 XIIth
English
- 2002 Xth
English

WORK EXPERIENCE

Dec 2008 -Present

TEST LEAD - TATA CONSULTANCY SERVICES

- 12 years of experience in software testing with good exposure to work in all Testing Life Cycle.
- Experience in software testing process including Test Planning, Test Cases Design, Defect Management, Test execution and Test results.
- Experience working as Manual tester, Test lead and Project Manager.
- Experience working in Agile and Waterfall Model.
- Experience in Retail, Manufacturing, Banking and Telecom Domain.
- Performed Black box testing, Functional, Integration, Regression and End to End Integration tests.
- Experience in test management and defect tracking tools like HP ALM, Quality Center, Azure Devops, qtest and JIRA.
- Experience in testing Manufacturing Software - GE Proficy a Manufacturing Execution System.
- Experience in writing SQL queries, API testing using POSTMAN, SWAGGER and understanding of XML.
- Experience in Web Application testing, Mobile Application testing, ETL testing, Compatibility testing.
- Participated and Contributed in various agile ceremonies including Sprint Planning, Sprint review, Sprint retrospectives, Daily scrum and Sprint Demo
- Experience working directly with UK, US and Asian Clients at Onshore and Offshore.
- Experience working and coordinating with multiple distributed teams.
- Coaching and mentoring Junior and Senior Systems Test Engineers.

PROJECTS WORKED:

Customer	Metlife
Work Location	WFH
Domain	Insurance
Role	Test Lead
Skills	Functional testing, TOSCA Automation, Mainframe testing
Tools/Applications	AZURE Devops, qTest, Microfocus, JetBrains DataGrip
Responsibilities	<ol style="list-style-type: none">1. Worked as Test Lead and Functional tester2. Review and understand Userstories.3. Estimate story points for testing, create tasks for stories.4. Design, write and execute test cases.5. Communicate status, metrics and progress of testing to project management team.6. Coordinate with Business Architects and Developers for Clarification and early defect resolution.7. Analyze and develop E2E test scenarios.8. Work and Coordinate with multiple Vendors and teams for E2E test9. Daily status call with Onshore test lead and Business.10. Involve in Agile ceremonies, daily stand up, sprint planning, story estimation, sprint retrospectives.

Customer	Citi
Work Location	WFH
Domain	Banking and Financial Services
Role	Test Lead
Skills	Functional testing, Lead
Tools/Applications	JIRA, SQL Developer, Swagger
Responsibilities	<ol style="list-style-type: none">11. Worked as Test Lead and Functional tester12. Review and understand Business Requirement Documents (BRD).13. Write Test Plans based on BRD and Technical Specifications and review with SMEs.14. Design, write and execute test cases.15. Communicate status, metrics and progress of testing to project management team.16. Coordinate with Business Architects and Developers for Clarification and early defect resolution.17. Analyze and develop E2E test scenarios.18. Work and Coordinate with multiple Vendors and teams for E2E test19. Daily status call with Onshore test lead and Business.

Customer	BestBuy
Work Location	TCS-Pune
Domain	Retail
Role	Test Lead/Project Lead
Skills	Functional testing, Project Management
Tools/Applications	HP ALM
Responsibilities	<ol style="list-style-type: none"> 1. Worked as Test Lead and Functional tester 2. Managed 5 project teams including development, Manual testing and Automation testing. 3. Test planning, Test case design from scenario, Test data preparation, Test Execution, Defect Management 4. Functional testing of Optumera Application 5. Involved in Project Management activities like Audit and Resource allocation. 6. Daily status call with Project team and Onshore counterparts.

Customer	ASDA
Work Location	Leeds - UK
Domain	Retail
Role	Quality Lead
Skills	Android App Testing, API testing, System Integration testing
Tools/Applications	Atlassian JIRA, Postman, Swagger UI, Android Studio, TablePlus
Responsibilities	<ol style="list-style-type: none"> 1. Worked as Test Lead and Functional tester 2. Working in a Agile team 3. Attend and contribute to various Agile ceremonies (Daily stand up, Sprint planning, Sprint Refinement session, Sprint Retrospective) 4. Test planning, Test case design from scenario, Test data preparation, Test Execution, Defect Management 5. Working closely with Business Analysts. 6. Working closely with developers and detecting defects at an early stage. 7. Functional test case execution on Android Emulator and TC70 device. 8. Backend validation using SQL queries. 9. API testing using Postman, Swagger UI for various services. 10. Publish daily status reports, Test closure reports

Customer	Jaguar and Land Rover – UK, Brazil, Slovakia
Work Location	Pune – India, Liverpool - UK
Domain	Manufacturing
Role	System Integration Tester and Quality lead
Skills	System Integration Testing (Manual Testing), Functional Testing
Tools/Applications	Oracle SQL Developer, RFHUTILC, SOAP UI, Putty, HP QC 9.2, Atlassian JIRA
Responsibilities	<ol style="list-style-type: none"> 1. Worked as System Integration Tester. 2. Test case design from scenarios and uploading in QC. 3. Test data preparation with the help of source and the target system team. 4. Functional test case execution of the source system (MES). 5. Coordinating with multiple Teams (Legacy Application Team, ESB Development Team, ESB Build Team, ESB Deployment Team and the 3rd Party Destination Team to achieve the work. 6. Test Connectivity between interfaces. 7. Validating if the message is received at the target system from logs and exceptions generated. 8. Validating the transformation that takes place at the middleware against the mapping sheet. 9. Coordinating with the Product Team (GE) and SAP Team along with the ESB Build / Development / Support Team to Integrate the MES solution with SAP.

Customer	BMC – Anaplan Project
Work Location	Pune - India
Domain	Sales Operation
Role	Test Lead
Skills	Integration Testing (Manual Testing)
Tools/Applications	Rally, Callidus Cloud, Anaplan, SFDC
Responsibilities	<ol style="list-style-type: none"> 1. Worked as QA test lead. 2. Analyzing business specification documents, developing test plans, defining test strategy, defining test cases, testing related documentation. 3. Resource planning and effort estimation. 4. Discuss and understand business requirements of the User Stories with BA's. 5. Discuss test strategy and test cases with BA. 6. Perform System integration testing using positive and negative test case scenarios. 7. Test case execution, defect logging and tracking in Rally. 8. Retest the fixed defects and carry out regression testing. 9. Conduct weekly meeting with team, participate in a regular internal progress, follow-up of the project with team members and other team leads. 10. Keeping all stakeholder informed about all the important technical issues, progress and status.

Customer	PNC
Work Location	Pune - India
Domain	Banking and Financial Services
Role	Offshore Test Lead
Skills	ETL testing (Manual Testing), OBIEE testing (Dashboard testing)
Tools	HP ALM 11.0, Toad
Responsibilities	<ol style="list-style-type: none"> 1. Worked as an Offshore QA test lead. 2. Analyzing business specification documents, developing test plans, defining test strategy, defining test cases, testing related documentation and revise regression testing strategy and test cases. 3. Planning and allocating resources to test cases/scenarios. 4. Test case linkage to requirements and defect tracking using HP ALM 11.0. 5. Perform system testing, Regression testing and smoke testing. 6. Discuss and understand business requirements of the tickets with LOB. 7. Discuss test strategy and test cases with BA and LOB. 8. Data validation to check the transformation logic is applied correctly, Source to target validation. 9. Analyzing test results and reporting any discrepancy or issues by raising defects or discussing with BA. 10. Conduct weekly meeting with team to discuss testing approach and regular status of each individual.

Customer	Morgan Stanley & Co. LLC
Work Location	Pune - India
Role	Tester
Skills	Compatibility Testing (Manual Testing)
Responsibilities	<ol style="list-style-type: none"> 1. Testing the applications on Win7 machine. 2. Reporting about issues found in applications. 3. Coordinating with Owners and SME's for access, application related query, issues found during testing and signoff. 4. Raising Packaging request for applications desktop applications to get it packaged for Win7. 5. Coordinating with packaging team, ADS turnover team for successful and timely completion of Packaging process. 6. Daily reporting of application status in Application tracker, estimating testing completion time.

COURSES & CERTIFICATIONS

ISTQB Foundation level Certified (CTFL)

Certified Tester Foundation Level Agile Tester (CTFL-AT)

OTHER PERSONAL DETAILS

Date Of Birth	9th May 1987
Gender	Female
City	Pune
Marital Status	Married