**Chandra.C**

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**SUMMARY**

* A competent professional around **3 years** of experience in Information Technology as Developer in web and cloud application development
* As a web and cloud application developer experience in **Salesforce.com CRM, Force.com** platform using **Visual force, Triggers and Apex** as Developer and Administrator
* Developed and customized salesforce applications for clients, including Health care and Insurance domains.
* Worked with a Big Salesforce Implementation **With 1500 Users (Licenses).**
* Having experience in customizing **Sales Cloud and Service Cloud Implementations**
* Gathered client requirements, designed solutions, and executed full-cycle development, unit testing, and deployment processes.
* Expertise in **Salesforce.com CRM SFA, Force.com, Apex Classes, Apex triggers, Visual force, Force.com API, SOQL and SOSL and Integration.**
* Expertise in **Integration with Third party Systems** using **REST API.**
* Experience in **Customizing standard objects,** creating **Roles & profiles** and configured the permission’s based on the organizational hierarchy.
* Designed Validation rules, Field Dependencies, Custom Formula Fields, **Lightning Flows, Page layouts** and Search layout.
* Experience in writing business logic in Apex programming language, Visual Force.
* Implemented Apex classes, Triggers, Visualforce Pages, and integration with third-party systems using **REST API**.
* Experience in data migration from Legacy Systems using Apex **DATA Loader / Import wizard**
* Having Knowledge on **Asynchronous Programming** like Batch programming, Schedule programming, Future methods, Flex Ques and Queueable Apex.
* Designed and customized salesforce reports and dashboards to provide valuable insight to stakeholders.
* Experience in writing **Test classes and Test Coverage** for all the apex classes designed
* Developed SFDC and Customized Reports and Dashboards
* Having Knowledge on **Integration of Salesforce** with External Systems
* Know About **Lightning Web Components** and **Aura Components.**
* Experience in **REST** Webservices along with **JSON**
* Experience on Agile Scrum Methodology implementation
* Having good communication and interpersonal skills.

**EXPERIENCE HIGHLIGHTS**

* Worked as a **salesforce Developer** in **Aravina Infomedia Pvt. Ltd. Hyderabad** from January 2021 to till date.

**TECHNICAL EXPERTISE**

**CRM :** Salesforce CRM, Force.com platform

**Web Technologies :** Visual Force, HTML, Java Script

**Languages :** Apex, Basic Knowledge on SQL

**IDE Environments :** Apex Data Loader, Force.com

**Operating System :** Windows10, Windows11

**Other Tools :** Bugzilla

**PROJECTS PROFILE**

**Project Name : Sales Process Automation (Cordis)**

**Client : Cordis Corporation, USA.**

**Role :** Team Member (Salesforce Developer)

**Team Size** **:** 6

**Environment :** Salesforce.com, Force.com.

 **Technologies Used :** Salesforce CRM, Force.com, Apex Classes, Triggers, Visual Force,

 Data Loader, Integration, SOSL, SOQL, HTML and Async Programming.

 **Tools Used : JIRA.**

**Description**

Cordis develops and manufactures medical devices for diagnostics and interventional procedures to treat patients with coronary and peripheral vascular diseases. Cordis group is currently operating in North America, Europe, Africa Asia-pacific regions. The project was implemented to automate the sales process of the company. This project is built on based visual force pages and apex. In this project flows and email alerts were implemented. Reports and Dashboards are also generated to monitor the sales.

**Roles and Responsibilities**

* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Worked with Visual Force Pages, Standard Controllers, Controllers, Extension, Apex Classes and Triggers.
* Developed various Custom Objects, Tabs, validation rules and Visual Force Pages.
* Created Page Layouts, Search Layouts to organize Fields, Custom links, Related lists and other components on record detail pages and edit pages.
* Using Visual Force and HTML implementing the user interfaces and modifying as per Clint requirement. Developing user interfaces with attracting outlook.
* Using data loader tool upon performing operations on bulk records.
* Created **Batch Classes and schedulable Classes for** various functional needs in the application**.**
* Developed Apex Classes for various functional needs in the application. Writing Triggers to handle the duplicates.
* Used SOQL with in Governor Limits for data manipulation needs of the application using Force.com Explorer.
* Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
* Creating lead assignment rules.
* Writing test classes and checking the code coverage on written apex classes and triggers. Involved in Deployment Process, to migrate meta data from one Sandbox to another Sandbox environment using Change Sets.
* Working on Salesforce-to-Salesforce integration.
* Worked on the Asynchronous Programming.

**Project Name : Insurance Process Automation.**

**Client :** **Protective Life Insurance Company, USA**

**Role :** Team Member (Salesforce Developer)

**Team size :** 6

 **Technologies Used :** Salesforce CRM, Force.com, Apex Classes, Visual Force,

X Data Loader, SOSL, SOQL.

 **Tools Used : JIRA.**

**Project Description:**

Protective life insurance is the leading insurance company in Birmingham and has been one of the fastest growing insurers in the USA. This project was implemented to manage the broker’s network of protective life insurance and their Corporate Customers and Contacts using SalesForce.com CRM SFA module.

**Roles and Responsibilities:**

* Performed customizations on various standard objects of Salesforce.com (SFDC).
* Developed various Custom Objects, Tabs, validation rules on the objects and tabs.
* Establishing relationships between the objects.
* Configured Web to Lead Process, to capture online leads and lead management.
* Created workflow rules and defined related tasks, time triggered tasks, email alerts.
* Used SOQL & SOSL for data manipulation needs of the application using platform database objects.
* Writing apex classes and Triggers as per requirement.
* Processing bulk records using data loader tool
* Creating email templates as per the requirements and email alerts.
* Created profiles and implemented Object and field level security to hide critical information on the profile users.

**Education**

* Batchelor Degree (B. Tech) from Jawaharlal Technological University Anantapur, A.P