CURRICULAM-VITAE

GANGADHAR LINGAIAH ADDAGATLA
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Objective:

To achieve company's mission and objective with the required knowledge and with the given opportunities by holding a responsible position. Maintain the Infrastructure systems available at all times.

Educational Qualification:

- ✓ Successfully completed the **Post Graduate Diploma in Business Administration (PGDBA-IT)** from Welingkar Institute of Management and Research by securing First Class in the year 2016.

- ✓ Successfully completed **B.Com** from Mumbai University in 1st Class by Securing **69.71%** in the Year 2004.

- ✓ Successfully completed **H.S.C** from A.E.S. Junior College in 1st Class by Securing **63.50 %** in the Year 2001.

Technical Qualification:

- ✓ **Diploma Couse**: Computer Hardware & Networking from CMS Computer Institute.
- ✓ **Operating Systems** : Windows Server 2019, 2016, 2012 R2, Redhat Linux
- ✓ **Microsoft:** Active Directory, Exchange Server 2013, 2016, Microsoft Lync, ADFS, DNS, DHCP, RDweb, IIS Webserver, MS Teams and Azure. SCOM, SCCM.
- ✓ **Storage :** Dell PowerStore, HP EVA, NetApp Unified Storage, EMC VNX, Unity, Data Domain
- ✓ **Backup :** EMC Networker, Veritas NetBackup
- ✓ **Proxy / Load Balancers :** BlueCoat Forward and Reverse Proxy, WebSense Proxy, F5 Load Balancer
- ✓ **Virtualization:** VMWare ESXi, vSAN, Nutanix, HyperV, PowerFlex, VXRail.
- ✓ **VDI:** VMware Horizon, Citrix XenServer
- ✓ **Other:** EMC SourceOne Archival Solution. AWS. Trend Micro Deep Security.

Professional Experience:

9 – Currently working in Kotak Life Insurance as an AVP – Information Technology from 19th Jan 2022 to till date.

Roles and Responsibilities:

- ✓ **BAU Tasks:** Managing Datacenter, Systems and Infrastructure availability at Kotak Life. Set-up, review and maintained a scalable, cost-effective operating platform to support the growth plans of the business on On-prem Data Center infrastructure and Cloud. Escalation management and document the RCA's for incidents occurred for all the domains with vendors and OEM to avoid recurring incidents.

- ✓ **Capacity Management:** Design & Develop a redundant infrastructure to reduce failures. Execute short and long term strategic plans that ensure the infrastructure capacity to attain current and future IT needs. Build the infrastructure in line with Business Requirement and Expectations.

- ✓ **Period Management Reviews:** Update progress of various projects and tasks, Govern BAU services, issues. Take the suggestions from senior management and implement the technologies accordingly.

- ✓ **Team Management:** Manage team of 15 people with various technologies and get the tasks executed timely manner. Guide and Mentor Juniors to accomplish the tasks.

- ✓ **Vendor Management:** Managing Licenses, Server, Storage and other IT equipment inventories AMC. Manage Data center budget of IT Service renewal, billing and actual consumption, ensures timely payment to vendors.

- ✓ **Information Security and Compliance:** Identify process improvement areas, define proper control points in processes to overcome challenges. Ensure teams are trained on processes and 100% adherence to put the process in execution. Implement the controls in the environment as per the guidelines from InfoSec to protect from threats and vulnerabilities.

- ✓ **Project Management and Migrations:** Ensure the timely execution of firmware and software upgrade for the all components in Data Center before the EOS to get the support from OEM and protect from vulnerabilities.

8 – Worked in <u>NCDEX Ltd.</u> as a Sr. Manager – Technology Operations from 18th Oct 2021 to 18th Jan 2022.

Roles and Responsibilities:
- ✓ Handling IT Infrastructure which includes Storage, Backup and VMWare.
- ✓ Management of Storage Models like IBM XIV Enterprise Storage, Net-app 2650 and 8200, IBM V7000 and 3700. Manage and Administer Backup Infra which consists of Veritas Net Backup.
- ✓ Allocation of volumes to VMWare Hosts and VM migrations done without downtime.
- ✓ Ensure valid support contracts for Hardware.
- ✓ Analysis of Current Utilization of storage across DC, DR and NDR and maintain the threshold within the limits. Ensure daily backup performed for production workloads.

Projects Completed:
- ✓ Code Upgrade for IBM XIV Storage and moved from Base Datacenter to NTT Datacenter.
- ✓ SAN Switch Code Upgrade
- ✓ Migration of Core SAN Connectivity from Old Switch to New Switch as a part of migration.

7 – Worked in <u>RBL Bank</u> as a Project Manager (Infrastructure Team Lead – IT) from 3rd June 2019 to 13th Oct 2021.

Roles and Responsibilities:
- ✓ Handling IT Infrastructure, Wintel, Messaging, Datacenter Management, Storage, Backup, Virtualization and Citrix-VDI (more than 9000 Users)
- ✓ Management of Storage Models like Dell EMC VNX 5500, 5300, XtremIO, IBM v7000, NetApp All Flash, NetApp e-series. HP MSA etc. Capacity planning of storage requirements for new projects and deployments.
- ✓ Up gradation of Storage code and firmware to keep the systems software's up to date.
- ✓ Monitor the health of the storage systems on regular basis and take immediate actions if any anomalies observed.
- ✓ Provided assistance to storage and system administrators to troubleshoot HBA configured driver, firmware on Wintel and Linux based servers. Tuned the HBA configuration file based on the best practices recommended by OEM vendors.
- ✓ Managed Brocade SAN switches, performed various tasks like creating, Zones, Zone sets using GUI.
- ✓ Ensures all the backup clients covered in Backup solution and performed periodic reviews
- ✓ Performance review of the IT systems, determine operating costs, productivity levels and upgrade requirements.
- ✓ Discuss & resolving delivery issues in coordination with Functional Managers & Business Groups.
- ✓ Act as an escalation point for issues reported into the Technical Teams.
- ✓ Managing Licenses, Server, Storage and other IT equipment inventories AMC. Manage Data center budget of IT Service renewal, billing and actual consumption, ensures timely payment to vendors.

- ✓ Lead Automation Journey for infrastructure provisioning, monitoring, and capacity management
- ✓ Leading new initiative of new product, conducting POC, finalizing solution and help management to take a decision. Build and mentor a team of engineers responsible for infrastructure availability and operation.
- ✓ Work with Internal Governance and Compliance team to maintain compliance standards and Audits Co-Ordinate with Vendors for review on support and ensure timely support available.
- ✓ Team management for Wintel, Backup, Storage, VMware, Nutanix, Messaging etc…
- ✓ Vendor management for support renewals and new initiatives.

Technologies Managed and Administered in RBL:
- ✓ Microsoft Windows, Active Directory, DNS, AD, ADFS, DHCP, CA Server etc…
- ✓ Office 365. OneDrive, Teams etc…
- ✓ Virtualization technologies like VMWare, Nutanix AHV and Windows Hyper-V.
- ✓ Storage – EMC VNX 5500, XtremIO, NetApp FAS, IBM, HP MSA etc.
- ✓ End User – Citrix VDI for all Branches and Contact Center for more than 9000 users.
- ✓ Backup – EMC Networker and Rubrik
- ✓ Datacenter Administration and Management. Regulatory Compliance and Reporting.

6 – Worked as an Asst. Manager – IT in <u>Multi Commodity Exchange of India</u> Ltd from 1st Aug 2016 to 30th May 2019.

Roles and Responsibilities:
- ✓ Manage the Windows Server Infrastructure with Domain Controllers and periodic Security Patches implementation
- ✓ Administration of DNS, DHCP, Remote Desktop Web Services and file server with access rights management.
- ✓ Maintained DNS services on Akamai for fast caching and to maintain the redundancy
- ✓ Managed Microsoft Exchange 2013 DAG, Database Maintenance, User Management
- ✓ Deployed and Build Exchange and Domain Controller DR Setup for redundancy purposes
- ✓ Configured and Managed EMC SourceOne for Email Journaling and Archival purposes
- ✓ Minimized DR Failover for DC and Exchange environment by configuring required components in redundancy mode
- ✓ Administration of VMware vSAN cluster infrastructure with than 150 servers and Nutanix Cluster more than 100 server with Windows and Linux as an operating systems
- ✓ Spin up the servers based on the Developers requirement as early as possible using VMware Templating system and Nutanix Image Services.
- ✓ Monitored and managed the replication of VM's to DR location with VMware SRM. Test the VM's at DR location by spinning of VM's in isolated zone. Also monitor and managed Nutanix VM's replication to DR site using Data Protection feature.
- ✓ Monitor Virtual Infrastructure with vRealise Operations Manager
- ✓ Administration of EMC Networker and Data Domain for backup and replication. Managed EMC VNX 5100 storage and SAN zoning for LUN provision.
- ✓ Participated in CMR and other process discussions with different teams and ISO audits and adhere policies and procedures.
- ✓ Followed ITIL process like CMR for any changes in Infrastructure or services and raise incidents if any downtimes observed.

5 – Worked as a Technology Specialist in <u>Microland Ltd.</u> from 31st July 2014 to 26th July 2016.

Program Name – **Kotak Life Insurance.**
Location: **Goregaon IT Park, Mumbai**

Roles and Responsibilities:
- ✓ Installation of Operating Systems of Windows Server 2003, 2008, 2012, 2012R2 and update the patches as and when released Microsoft to tighten the security and vulnerability treats.

- ✓ Harden the servers as per security guidelines. Ensuring all the servers are protected from external threats.
- ✓ Administration of Microsoft Exchange 2010. Task includes, Database Management, Replication, Queue Monitoring and Backups.
- ✓ Experience on EMC SourceOne solution and administering Achieving and Journaling of Mailboxes.
- ✓ User and security permissions management on active directory and file server respectively.
- ✓ Administration of EMC Storage task includes LUN provision, Disk space expansion, CIFS Server, share folder creation, quota management and SAN Zoning.
- ✓ Administration of XtremIO Storage.
- ✓ Administration of VMWare ESX 5.1. Task includes performance monitor, VM Provision, modification of compute power of virtual machines.
- ✓ Managed server backups on Symantec NetBackup 7.5.0.6 ensuring successful backups.
- ✓ Automated the backup report consolidation for management review.
- ✓ Followed the ITIL process like Change Request, Problem Management, and Incident Management.

Projects Completed:
- ✓ Up gradation of ESX Versions 4.1 to 5.1
- ✓ Implementation and Administration of Cisco Iron Port ESA.
- ✓ Implementation and Administration of BlueCoat Reverse Proxy solution and migration of all settings and users from ISA
- ✓ BlueCoat Forward Proxy Implementation and Administration.
- ✓ Domain migration of all servers from windows server 2003 to windows server 2008.

4 – Worked as a Sr. System Administrator in <u>Financial Technologies (India) Ltd.</u> at Mumbai from 11th June 2012 to 31st July 2014.

Roles and Responsibilities:
- ✓ Installation of Operating Systems of Windows Server 2003, 2008, 2012 and update the patches as and when released Microsoft to tighten the security and vulnerability treats.
- ✓ Installation and Configuration of Active Directory, DNS, DHCP, IIS Web Server, File &
- ✓ Print sharing servers and Windows Group Policy Management.
- ✓ Installation and configuration of HyperV in Windows Serve 2012 in Failover Cluster using Clustered Shared Volumes (CSVs) to access VM's from multiple Servers.
- ✓ Installed and Configured RDWeb (Terminal Server) in Windows 2008 Server with NLB configuration for load balancing.
- ✓ Upgraded the VERITAS Netbackup software from 7.1 to 7.6.0.1
- ✓ Restoration of Microsoft Exchange databases from NetBackup backup server to DAG and restore mailboxes.
- ✓ Creation and management of LUN's on storage and mapping to servers using FCP and iSCSI.
- ✓ Experience in creating and configuring the SAN zoning, LUN masking, multi pathing.
- ✓ Imported and manage physical machines to VM server to save physical server cost.
- ✓ Conversion of P2V, V2V and V2P using VMWare converter and Symantec BckupExec System Recovery.
- ✓ Managing Citrix and Polices to manage access permissions like printer mapping, Client drive read only, Clipboard copy etc.

3 – Worked as an IT Consultant L2 on Storage in <u>Hewlett-Packard India Sales Pvt. Ltd</u>. at Hyderabad from 23rd Jan 2012 to 8th June 2012 at Andhra Bank Data Center.

Roles and Responsibilities:
- ✓ Monitored the backup jobs in HP Data Protector
- ✓ Managed Daily, Weekly and Monthly tape inventory
- ✓ Monitored Storage and SAN Network.
- ✓ Call logging with Technical Team and follow up.
- ✓ Followed ITIL Processes during the Storage and backup server downtimes

2 – Worked as a Sr. System Administrator in <u>Financial Technologies (India) Ltd.</u> at Mumbai from 1st June 2006 to 16th Jan 2012

Roles and Responsibilities:
- ✓ Installation of Operating Systems of Windows Server 2000, 2003 and 2008 and update the patches as and when released to tighten the security and vulnerability treats.
- ✓ Experience in installation of Active Directory, DNS, and DHCP. Handled Printer server with 70 Network Printers on single server.
- ✓ Installation of VERITAS Netback up software 7.1. Configuring Master and Media servers for backup of clients.
- ✓ Configured application cluster in NetBackup Master Server for clustered exchange 2007 backup.
- ✓ Configuring backup polices as per companies backup policy and monitoring on daily basis. Maintaining backup and restore reports on centralized location of future references and audit purposes.
- ✓ Performed pre-scheduled restoration of data from backup tapes to check the tape consistency and data availability. Import images from backup tapes to catalog and restore data. Duplicate existing tape with other tape as 2nd copy backup.
- ✓ NetApp Storage Quota management on qtree's. Creation of volumes on storage as per requirement.
- ✓ Managing CPU, Disk, Memory resources for virtual machines as per application and business requirement.
- ✓ Managed NTFS files permissions on file server. Administered the special permissions

1 – Worked as a FMS Engineer in <u>Allied Digital Services</u> at Mumbai on the site of TATA Power Co Ltd. (Carnac) from June 2005 to May 2006.

Roles and Responsibilities:
- ✓ Attended top management calls like Preparation of Video Conferencing during board meetings, Configuration of Outlook.
- ✓ Troubleshoot user calls for outlook configuration, printer installation and related queries.
- ✓ Installation of Windows Server 2000, 2003.
- ✓ Format the Desktops and installation Windows 98, XP Operating system with required software's.
- ✓ Submission of monthly call report to reporting manager.
- ✓ Installed and managed desktop and network printers.

Certifications:
- ✓ Completed Microsoft Certified Technology Specialist (MCTS Certified – MCP ID -7485734)
- ✓ Completed ITIL V3 Foundation by securing 95% of score. (ITIL IN510678).
- ✓ Completed Nutanix Certified Professional 5.5 (NCP)

Personal Details:

Fathers Name	:	ADDAGATLA LINGAIAH
Address	:	7/702 S.S.Sunder Nagar, Nr.Century Bazar, Prabhadevi, Mum-25.
Date of birth	:	5th Nov. 1984
Caste	:	Hindu (Padhmashali)
Marital Status	:	Married
Mather tongue	:	Telugu
Passport No.	:	L6030950
Language Known	:	English, Hindi, Marathi, Telugu.
Hobbies	:	Playing Cricket, Surfing Net, Listening Music.
Strengths	:	Ability to work under pressure and complete the task with in the given timelines. Learn and implement the Technologies quickly.

Continuous learning of new technologies with respect to Information Security from Online Portals Like Udemy, Great Learning and SimpliLearn. Achieved few course completion certificates.

Sign.

Place: Mumbai
Date: 11/06/2023