

COVER LETTER



CONTACTS

bobbysharon@live.com

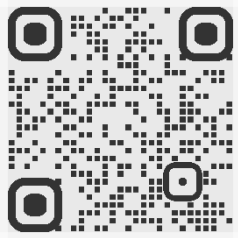
(971) 58 522 3001



UAE

[bobbysharon](https://www.linkedin.com/in/bobbysharon)

MY ONLINE CV

srbobbysharon.wixsite.com/resume

Dear Hiring Manager,

I would like to submit my resume for your consideration because I have relevant skills and experience in the field of IT.

Over the past 20 years, I have provided leadership and direction to both local and remote IT teams, and I have overseen the IT infrastructure of the company's headquarters, branches, and remote offices. I have experience managing IT security, implementing IT projects, using Cisco networking (routing and switching), and providing technical support and troubleshooting (for applications, software, hardware, and networks). I am responsible for managing physical and virtual servers, databases, ERP software, email servers, web servers, hosting and designing websites, and scripting and creating reports using reporting software.

I have a master's degree in computer science (MCA) from Bharathidasan University, India as well as the following professional certifications: CISSP, Agile Scrum Foundation, ITIL, CCNA, MCSE & RHSE.

Please take a moment to review my attached CV. I would greatly appreciate the opportunity to speak with you regarding my candidacy.

Thank you for your consideration.

Yours' Truly

BOBBY SHARON



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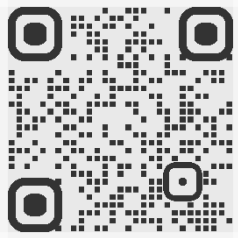


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BOBBY SHARON

IT PROFESSIONAL

CAREER OBJECTIVE

- Ability to analyze the problems quickly and implement the solutions.
- I am quick to learn and adapt to new technologies.
- Seeking a position to utilize my skills and abilities and achieve professional growth.
- Interested in improving the systems and operations of a growing business.

EXPERIENCE (Major accomplishments)

IT MANAGER

May 2019 - Present

OSE INDUSTRIES LLC – DUBAI, UAE

- Successfully implemented a new ERP Software (Epicor) as a project manager
- Migrated Physical Server into Virtual Server

IT MANAGER

FEB 2016 - AUG 2018

PENGUIN ENGINEERING – DUBAI, UAE

- Migrated Exchange server to Office 365

IT MANAGER

SEP 2014 - JAN 2016

EMIRATES STEEL WOOL MANUFACTURING EST LLC – ABU DHABI, UAE

- Implemented a new ERP Module (Manufacturing) for Sage ERP
- Created own software to manage day-to-day dealings

SYSTEM ADMINISTRATOR

MAR 2012 - MAR 2014

TATA CONSULTANCY SERVICES – CHENNAI, INDIA

- Upgraded network security using Cisco

SYSTEM ADMINISTRATOR

MAY 2007 - FEB 2012

BIG DEAL – CHENNAI, INDIA

- Installed complete hardware, network devices, and software's for a new office setup

CUSTOMER SERVICE ENGINEER

JUN 2003 - APR 2007

HARD & CARE COMPUTERS AND NETWORKS – TRICHY, INDIA

- Resolved an average of 20 issues per day.

EDUCATION

MASTER OF COMPUTER APPLICATION

2009 – 2011

BHARATHIDASAN UNIVERSITY, INDIA

BACHELOR OF COMPUTER APPLICATION

2000 – 2003

BHARATHIDASAN UNIVERSITY, INDIA

HIGHER SECONDARY SCHOOL – STANDARD / GRADE 12

1999 – 2000

SEVENTH-DAY ADVENTIST MATRICULATION HR. SEC SCHOOL, INDIA

SECONDARY SCHOOL – STANDARD / GRADE 10

1997 – 1998

MOUNT OLIVE MATRICULATION SCHOOL, INDIA.

SKILLS

Technical understanding

IT Service Management

IT Infrastructure Management

Information System Security

Web Deployment

Software Deployment

Policy Design / Development

Microsoft technologies

Remote support tools

Windows Server Management

Networking

Routing & switching

VPN & Firewall

ERP Administration & support

SQL Management

Database Management

Time Management

Team Management

Negotiation

Asset Management

Vendor Management

Infrastructure support

CERTIFICATION

CISSP - ISC – CERTIFIED INFORMATION SYSTEMS SECURITY PROFESSIONAL

ITIL FOUNDATION V4

CNNA - CISCO, (ROUTING AND SWITCHING)

GOOGLE IT SUPPORT PROFESSIONAL

RHCE - RED HAT CERTIFIED ENGINEER, EX300

MCSE - MICROSOFT, (CLOUD PLATFORM AND SERVER INFRASTRUCTURE)

INDUSTRY 4.0 AND ARTIFICIAL INTELLIGENCE FOR MANUFACTURING LEADERS

TECHNICAL QUALIFICATION

UNIX, LINUX, WINDOWS NT & ADVANCED SERVER

DEC 2005

TREC - STEP, TRICHY, INDIA

HONOUR'S DIPLOMA IN NETWORK ENGINEERING

JUN 2005

BDPS, TRICHY, INDIA.

HONOUR'S DIPLOMA IN HARDWARE ENGINEERING

JUL 2002

CMTES, TRICHY, INDIA.

POST GRADUATE DIPLOMA IN COMPUTER APPLICATIONS

2002 - 2003

TAMILNADU COMPUTER SOFTWARE COLLEGE, TRICHY, INDIA.

TECHNICAL PROFICIENCIES

ENTERPRISE OS	Windows, Windows Server, LINUX, UNIX, MAC OSX & Raspberry Pi
IT FRAMEWORKS	ISO/IEC 27001, NIST CSF, ITIL, CIS V8
SCRIPTING	WinBatch, PowerShell, VBScript, WMI, JavaScript, VBA, HTML, ASP
CISCO PROTOCOLS	RIP, OSPF, IGRP, EIGRP, EGP, BGP, IS-IS, VLAN, VTP & STP
VIRTUALIZATION	VMware vSphere (ESXi & Client) & VCenter, Microsoft Hyper-V
EMAIL	Office 365, G suite, GoDaddy, Zimbra, MS Exchange and MS Outlook.
BI & REPORTING	SSRS, power BI, Crystal Reports, BAQ, SQL Server Reporting
DATABASE	Oracle, MS-access, SQL server, MariaDB & MYSQL
ERP	Oracle, Epicor, Sage, Microsoft Dynamics, SAP, Micros, Sapaad
VPN	IPsec, L2TP, PPTP, SSL & TLS, OpenVPN, SSH, Remote & Site-to-Site
NETWORK	Subnet, Telnet, Wireless Router, Remote Access, WAN, LAN, TCP/IP
SECURITY	CCTV, DVR, NVR, ANPR, POE Switches and Biometric Devices

DECLARATION

I do hereby declare that the information furnished above is true to the best of my knowledge.

Yours' Truly

DATE:

PLACE:

BOBBY SHARON